

InterChange Provider Important Message

Attention Providers – Upcoming Provider Training

New Medical Authorization Portal:

- June 13, 2022 Go-live for Inpatient Emergency Hospitalizations and Inpatient/Outpatient Elective Surgeries
- June 27, 2022 Go-live for Home Care, Medical Equipment, Device and Supplies (MEDS) Providers, and Therapies (PT/OT/ST)

Community Health Network of Connecticut, Inc.® (CHNCT) is pleased to announce a training program for Connecticut Medical Assistance Program (CMAP) enrolled providers on the **new Medical Authorization Portal that will go-live in two phases on the dates noted above**. The training is designed for providers who submit medical prior authorization requests to CHNCT. Please refer to DSS [Provider Bulletin PB 2022-25](#) for additional information.

Please select from one of the following 2-hour training sessions **based on your provider type**. We ask that you attend one training session to learn how to register users and how to submit requests for medical authorizations through the new portal.

Inpatient Emergency Hospitalizations

Date	Time	Link to Register
May 18, 2022	10:00 a.m. – 12:00 p.m.	https://chnct-org.zoom.us/webinar/register
May 19, 2022	2:00 p.m. – 4:00 p.m.	https://chnct-org.zoom.us/webinar/register
May 25, 2022	10:00 a.m. – 12:00 p.m.	https://chnct-org.zoom.us/webinar/register

Elective Surgeries – Inpatient and Outpatient

Date	Time	Link to Register
May 18, 2022	2:00 p.m. – 4:00 p.m.	https://chnct-org.zoom.us/webinar/register
May 19, 2022	10:00 a.m. – 12:00 p.m.	https://chnct-org.zoom.us/webinar/register
May 25, 2022	2:00 p.m. – 4:00 p.m.	https://chnct-org.zoom.us/webinar/register

Medical Equipment, Device and Supplies (MEDS) Providers, and Therapies (PT/OT/ST)

Date	Time	Link to Register
June 7, 2022	10:00 a.m. – 12:00 p.m.	https://chnct-org.zoom.us/webinar/register
June 8, 2022	10:00 a.m. – 12:00 p.m.	https://chnct-org.zoom.us/webinar/register
June 9, 2022	10:00 a.m. – 12:00 p.m.	https://chnct-org.zoom.us/webinar/register

Home Care

Date	Time	Link to Register
June 7, 2022	2:00 p.m. – 4:00 p.m.	https://chnct-org.zoom.us/webinar/register
June 8, 2022	2:00 p.m. – 4:00 p.m.	https://chnct-org.zoom.us/webinar/register
June 9, 2022	2:00 p.m. – 4:00 p.m.	https://chnct-org.zoom.us/webinar/register