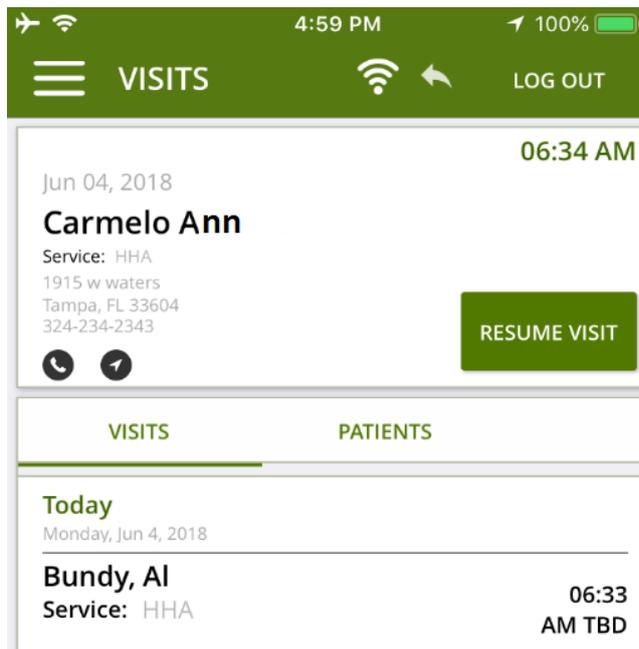


interChange Provider Important Message

Attention Electronic Visit Verification (EVV) Service Providers – Mobile Visit Verification (MVV) App Update

The Department of Social Services (DSS) is pleased to announce that based on provider feedback the Mobile Visit Verification (MVV) app has been enhanced with a more user friendly display. Available June 11, 2018 for Android users and approximately June 25, 2018 for iOS users, the MVV app will display the service to be performed during the visit so visiting staff can see the services they should be providing.



To utilize the MVV enhancement caregivers need to update their MVV app to the new version, version 4.4.4. The links below provide instructions on how to both manually update or enable automatic app updates for iOS and Android devices. When automatic app updates are enabled, future updates will automatically be downloaded and installed. Please remember to close the MVV app prior to updating the app so that when it is opened it opens to the new app version.

[iOS: How to Enable Automatic Updates](#)

[Android: How to Enable Automatic Updates](#)

Please direct any questions regarding the MVV enhancement to the EVV mailbox at ctevv@dxc.com.