interChange Provider Important Message

Electronic Visit Verification – Mobile Visit Verification (MVV) Application Issue Resolved

The Department of Social Services (DSS) is pleased to announce that the issue with the Mobile Visit Verification (MVV) application that was intermittently preventing visit times and tasks performed from being captured in the Santrax system has been resolved. Sandata Technologies has released an update which is currently available in the Google Play Store. This issue only impacted Android users. We apologize for any inconvenience this issue may have caused.

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