

interChange Provider Important Message

Attention: Providers of Non-Medical Mental Health Waiver Services

Providers of Non-Medical Mental Health Waiver Services have been receiving on-going communications since May 2019 regarding changes to the administration of the Mental Health Waiver Program that requires providers to enroll as Mental Health Waiver service or Assisted Living Service agency providers by September 1, 2019 to be reimbursed for services performed on or after September 1, 2019. To date there are providers who have not yet enrolled. **Providers who are not enrolled by September 1, 2019 will not be reimbursed for the services they provide to Mental Health Waiver clients for dates of service September 1, 2019 and forward.**

Providers that are currently enrolled in other waiver programs are required to enroll as a Mental Health Waiver service or Assisted Living agency provider if they wish to continue to provide Non-Medical Mental Health Waiver services.

To enroll providers must go to the www.ctdssmap.com Web site and use the Department of Social Services' (DSS) Enrollment Wizard to submit their online application. Providers should refer to Provider Bulletin 2019-27 found via Information > Publications on the www.ctdssmap.com Web site for information on how to access this online application.

Providers who only service Mental Health Waiver clients for Highly Skilled Chore, Home Accessibility Adaptations, Assistive Technology, Specialized Medical Equipment or Recovery Assistant - Individual (for self-directed clients only) are exempt from the enrollment requirement. Advanced Behavioral Health (ABH) will continue to bill for the reimbursement of these services on behalf of Mental Health Waiver providers. **Providers of all other non-medical Mental Health Waiver Services must be enrolled to be reimbursed for the services they provide to Mental Health Waiver clients on or after September 1, 2019. PLEASE NOTE: ABH will no longer be billing on behalf of providers for these services effective September 1, 2019.**

Provider Training

Providers who did not attend the online Enrollment Workshop are encouraged to review the training presentation prior to enrolling. The Enrollment Workshop can be accessed from the www.ctdssmap.com Web site. From the

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Home page click on the Provider Training link. Under “Materials”, click on Mental Health Waiver Provider Workshops and select the Mental Health Waiver Provider Enrollment Workshop link.

DXC Technology, on behalf of DSS, is also offering a Billing and Web Claim Submission Workshop. The one remaining workshop will be held on August 21, 2019 from 9 a.m.-12 p.m. To attend, providers must register for this workshop no later than August 18, 2019 by accessing the www.ctdssmap.com Web site and clicking on the Provider Training link. Under “Workshop Invitations”, click on the “Mental Health Waiver Provider Billing and Web Claim Submission Workshop Invitation” link to register for the August 21, 2019 workshop. The presentation for this workshop can also be accessed on the www.ctdssmap.com Web site Home page via the Provider Training link. Under “Materials”, click on “Mental Health Waiver Provider Workshops” and select the “Mental Health Waiver Service Billing and Web Claim Submission Workshop” link.