

# interChange Provider Important Message

## **Attention: Providers of Non-Medical Mental Health Waiver Services – Reminder of Upcoming Claim Submission Changes**

This message is a reminder to Non-Medical Mental Health Waiver Service providers that, effective for dates of service February 1, 2020 and forward, claims for Non-Medical Mental Health Waiver Services must be submitted directly to DXC Technology for reimbursement.

Mental Health Waiver Service providers should continue to submit Non-Medical Mental Health Waiver service claims for dates of service prior to February 1, 2020 to Advanced Behavioral Health (ABH) for reimbursement.

Providers of Non-Medical Mental Health Waiver Services who have not yet enrolled, who currently service Mental Health Waiver clients, are encouraged to enroll immediately in the Connecticut Medical Assistance Program (CMAP), to be timely reimbursed for the services they provide for dates of service February 1, 2020 and forward, as it can take several weeks to complete the enrollment process.

Providers who have submitted their Mental Health Waiver Service provider application in CMAP will not be reimbursed for the services they provide to Mental Health Waiver clients for dates of service February 1, 2020 and forward, until their enrollment application has been finalized.

*As a Reminder: Providers that are currently enrolled in other waiver programs are required to enroll as a Mental Health Waiver service or Assisted Living agency provider if they wish to continue to provide Non-Medical Mental Health Waiver services on or after February 1, 2020.*

To enroll in CMAP, providers must go to the [www.ctdssmap.com](http://www.ctdssmap.com) Web site and use the Department of Social Services' (DSS) Enrollment Wizard to submit their online application. Providers should refer to Provider Bulletin 2019-27 found via Information > Publications on the [www.ctdssmap.com](http://www.ctdssmap.com) Web site for information on how to access this online application.

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Providers who only service Mental Health Waiver clients for Highly Skilled Chore, Home Accessibility Adaptations, Assistive Technology, Specialized Medical Equipment or Recovery Assistant - Individual (for self-directed clients only) are exempt from the enrollment requirement. Advanced Behavioral Health (ABH) will continue to bill for the reimbursement of these services on behalf of these Mental Health Waiver providers.

**Providers of all other non-medical Mental Health Waiver Services must be enrolled in CMAP to be reimbursed for the services they provide to Mental Health Waiver clients on or after February 1, 2020. PLEASE NOTE: ABH will no longer be billing on behalf of providers for these services effective February 1, 2020.**

## Provider Training

Providers who did not attend the online Enrollment and/or Billing and Web Claim Submission Workshops are encouraged to review the training presentations. The Enrollment or Billing and Web Claim Submission Workshops can be accessed from the [www.ctdssmap.com](http://www.ctdssmap.com) Web site. From the Home page, click on the Provider Training link. Under “Materials”, click on “Mental Health Waiver Provider Workshops” and select the Mental Health Waiver Provider Enrollment or Billing and Web Claim Submission Workshop link.