

interChange Provider Important Message

Attention Durable Medical Equipment (DME) Providers – Update Regarding New Ordering/Referring/Rendering Edits

Effective August 1, 2019, the Department of Social Services (DSS) implemented new edits to validate the provider type and specialty of the ordering, referring and rendering provider listed on claims submitted by Durable Medical Equipment (DME) providers.

The new ordering provider edit inadvertently excluded residents from the list of providers allowed to order/prescribe DME. DSS has corrected this error and has retroactively added residents to the list of valid provider types for DME orders.

DME providers are asked to resubmit any claim details which denied and posted Explanation of Benefit (EOB) code **0563: *Ordering provider type/specialty not valid for billing provider*** when the ordering provider on the claim was a resident.

Chapter 12 of the Provider Manual located on the www.ctdssmap.com Web site under Information > Publications has been updated to further assist DME providers in resolving denials due to the new ordering/referring/rendering edits.