A Connecticut Medical Assistance Program Workshop

for Long Term Care Providers

Presented by

The Department of Social Services (DSS) and Gainwell Technologies

The following Virtual Classroom workshops are offered to assist providers who are enrolled as Long Term Care (LTC) providers**.** These workshops will familiarize providers with the LTC Billing and Web Claim submission process required to submit web claims. Providers unfamiliar with billing and the Web claim submission process or who have other questions concerning billing and enrollment are encouraged to attend this workshop.

Workshop Topics Will Include:

• Eligibility Verification	• Hospitalization Bed Reserve Guidelines
• Assessment Pro Overview	• Provider Enrollment/Re-enrollment on Web
• Web Claim Submission Overview	• E-Delivery
• Remittance Advice Overview	• Web Site Information
• Provider Electronic Solutions (PES) Software	• Common Denials and Resolution
• Patient Liability	• Contacts
• Hospice	• Q & A

Please follow the registration instructions below to register for the workshop of your choice. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us! We look forward to your attendance at one of the workshops noted below.

WORKSHOP DATES AND TIMES

The workshop dates and times for the Long-Term Care Provider Billing and Web Claim Submission workshops are listed below. The registration links are listed below the date of the workshop. To register for a workshop, select the appropriate link and register online**.** Please refer to the "How to Register for a Workshop" instructions below if you require further assistance with the registration process.

Virtual Classroom Dates and Times: **Registration Due Date:**

Thursday, September 10, 2026 **9:00 am – 12:00 pm** **Monday, September 7, 2026**

Registration Form Thursday September 10, 2026

Wednesday, September 23, 2026

12:00 pm - 3:00 pm **Sunday, September 20, 2026**

Registration Form Wednesday September 23, 2026

HOW TO REGISTER FOR A WORKSHOP

In order to register for either of the workshops, please click on either of the links above.

Please be sure to include all registration information indicated below to ensure timely and accurate attendance registration.

Once you click "Register Now" at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records in the event that you need to discuss your registration with Gainwell Technologies. If you do not receive a confirmation number, you have not successfully registered for this workshop.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for Internet Virtual Classroom Training)
- Name of Attendee

Virtual Classroom Training

Gainwell Technologies utilizes internet virtual classrooms via Microsoft Teams that allow class participants to attend a workshop without leaving their office. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this confirmation email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.