

interChange Provider Important Message

Attention Durable Medical Equipment Providers (DME): Incontinence Supplies Claims Processing Issue

The Department of Social Services (DSS) would like to notify providers of a claims processing issue impacting incontinence supplies codes T4521 thru T4544 that has resulted in cutbacks of quantities allowed.

The claims impacted were submitted with dates of service of May 1, 2022 thru May 4, 2022.

The issue has been corrected and the codes in question have been retroactively updated to process at the quantities shown below:

Procedure Code	Procedure Description	Qty
T4521	Adult sized disposable incontinence product brief/diaper small, each	220
T4522	Adult sized disposable incontinence product brief/diaper medium, each	220
T4523	Adult sized disposable incontinence product brief/diaper large, each	220
T4524	Adult sized disposable incontinence product brief/diaper extra large, each	220
T4525	Adult sized disposable incontinence product protective underwear/pull-on small size, each	220
T4526	Adult sized disposable incontinence product protective underwear/pull-on medium size, each	220
T4527	Adult sized disposable incontinence product protective underwear/pull-on large size, each	220
T4528	Adult sized disposable incontinence product protective underwear/pull-on extra-large size, each	220
T4529	Pediatric sized disposable incontinence product brief/diaper small/medium size, each	250
T4530	Pediatric sized disposable incontinence product brief/diaper large size, each	250

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T4531	Pediatric sized disposable incontinence product protective underwear/pull-on small/medium size, each	250
T4532	Pediatric sized disposable incontinence product protective underwear/pull-on large size, each	250
T4533	Youth sized disposable incontinence product brief/diaper, each	250
T4534	Youth sized disposable incontinence product protective underwear/pull-on, each	250
T4535	Disposable liner/shield/guard/pad/undergarment for incontinence, each	250
T4541	Incontinence product disposable underpad large, each	250
T4542	Incontinence product disposable underpad small size, each	250
T4543	Adult sized disposable incontinence product protective brief/diaper above extra-large, each	220
T4544	Adult sized disposable incontinence product protective underwear/pull-on above extra-large, each	220

Providers are asked to resubmit any claims which processed and cutback below the allowed quantities listed above.

Please note: The Fee Schedule will be updated to reflect the quantities published in this Important Message.