

interChange Provider Important Message

Attention: Providers of Non-Medical Mental Health Waiver Services

This message is to inform Non-Medical Mental Health Waiver providers the implementation of claims submission of their Non-Medical Mental Health Waiver Services directly to DXC Technology for reimbursement has been delayed until **November 1, 2019**. Providers should continue to submit their services to Advanced Behavioral Health (ABH) for reimbursement through **October 31, 2019**.

Providers of Non-Medical Mental Health Waiver Services who have not yet enrolled, who currently service Mental Health Waiver clients, are encouraged to use this delay as an opportunity to enroll in the Connecticut Medical Assistance Program (CMAP), to be reimbursed for the services they provide effective **November 1, 2019** and forward. Providers who are not enrolled in CMAP will not be reimbursed for the services they provide to Mental Health Waiver clients for dates of service **November 1, 2019** and forward.

Providers that are currently enrolled in other waiver programs are required to enroll as a Mental Health Waiver service or Assisted Living agency provider if they wish to continue to provide Non-Medical Mental Health Waiver services.

To enroll in CMAP providers must go to the www.ctdssmap.com Web site and use the Department of Social Services' (DSS) Enrollment Wizard to submit their online application. Providers should refer to Provider Bulletin 2019-27 found via Information > Publications on the www.ctdssmap.com Web site for information on how to access this online application.

Providers who only service Mental Health Waiver clients for Highly Skilled Chore, Home Accessibility Adaptations, Assistive Technology, Specialized Medical Equipment or Recovery Assistant - Individual (for self-directed clients only) are exempt from the enrollment requirement. Advanced Behavioral Health (ABH) will continue to bill for the reimbursement of these services on behalf of these Mental Health Waiver providers.

Providers of all other non-medical Mental Health Waiver Services must be enrolled in CMAP to be reimbursed for the services they provide to Mental Health Waiver clients on or after **November 1, 2019**. PLEASE NOTE: ABH

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will no longer be billing on behalf of providers for these services effective November 1, 2019.

Provider Training

Providers who did not attend the online Enrollment and/or Billing and Web Claim Submission Workshops are encouraged to review the training presentations. The Enrollment or Billing and Web Claim Submission Workshops can be accessed from the www.ctdssmap.com Web site. From the Home page click on the Provider Training link. Under “Materials”, click on “Mental Health Waiver Provider Workshops” and select the Mental Health Waiver Provider Enrollment or Billing and Web Claim Submission Workshop link.