

# interChange Provider Important Message

## **Attention: Home Health Providers**

### **Reimbursement Rate Increases for Home Health Services**

The reimbursement rates for home health services, excluding COVID-19 vaccine administration have been increased retroactively to August 1, 2021. Provider bulletins with further information about the increased reimbursement rates will be posted soon.

Home health providers should continue to bill their usual and customary rates for new day claims with dates of service August 1, 2021 and forward. Previously paid claims, where the detailed billed amount is equal to or greater than the new allowed amount, will be systematically adjusted in the January 21, 2022 rate mass adjustment and will appear on a provider's January 25, 2022 Remittance Advice. Providers who have submitted claims at the previously allowed rate must adjust their claims via the Web portal or electronic 837 transaction to obtain the new rate.

Home Health agencies who submit Electronic Visit Verification (EVV) mandated services to Gainwell Technologies for claim adjudication via the Santrax system must update their Master Rates to the usual and customary rates for dates of service beginning August 1, 2021 in their Sandata database prior to billing claims for dates of service August 1, 2021 and forward via the Sandata system.

Providers who submitted claims at the previously allowable rate via EVV must first fully recoup the claim using the [www.ctdssmap.com](http://www.ctdssmap.com) secure Web portal or via an 837 electronic transaction. Claims must then be rolled back in EVV and resubmitted to obtain the new rate

Please note that increased reimbursement rates for select home health services, excluding COVID-19 vaccine administration and complex nursing services for pediatrics for the period of July 1, 2021 - July 31, 2021, will be addressed in a separate provider bulletin.

Additionally, there are 2 procedure codes (T1004 and T1021) for which rates will be increased retroactive to August 1, 2021 with the Minimum Wage increase. The COLA increase back to August 1, 2021 will be systematically adjusted in the February 18, 2022 rate mass adjustment and will appear on a provider's February 22, 2022 Remittance Advice.

