interChange Provider Important Message

Attention: Connecticut Home Care (CHC), Personal Care Assistant (PCA), Acquired Brain Injury (ABI), Autism Waiver Service Providers and Support and Planning Coach (S&PC) Providers

RE: New Fiscal Intermediary (FI) for Connecticut, GT Independence to support Waiver and S&PC Credentialing Process

Providers working on credentialing through Allied Community Resources should continue to do so until March 24, 2024. Autism Waiver Service providers previously credentialed by the Department of Social Services (DSS) Community Options unit, will transition to GT Independence when renewing their credentials prior to their next reenrollment period. More information on credentialing, including an updated credentialing process will be coming soon. The current credentialing process will continue, until more information is made available.

If you have any questions about GT Independence in Connecticut, please visit us at gtindependence.com/ct. For questions about the Vendor Packet, or submission of services for payment, please call 1-877-659-4500 or email customerservice@gtsd.org.

