

interChange Provider Important Message

TO: Family Planning Clinic, School Based Health Clinic, Ambulatory Surgical Center, Rehabilitation Facility, Medical Clinic, Medical FQHC & Tribal Services Medical (FQHC), Behavioral Health Clinic, and Enhanced Care Clinic (ECC) Providers

Recent Recoupment of Claims

Beginning in the 1st claim cycle in August 2024 through the 1st claim cycle in September 2024, the Department of Social Services (DSS) recouped claims from a subset of clinic providers where the performing provider submitted on the claim was not an enrolled provider with the Connecticut Medical Assistance Program (CMAP). DSS apologizes to providers for not providing prior notification of the claim recoupment and for not providing a more detailed explanation of the reason for recoupment.

In August 2018, DSS started notifying select clinic providers, that DSS would be requiring performing providers employed by or contracted with the clinic who render services to HUSKY members to 1) be enrolled in CMAP, and 2) be associated to the clinic for the claims date of service in order for the claim to pay.

DSS rolled out this requirement with the following effective dates. The effective date for each provider group was used when identifying claims that incorrectly paid and should be recouped.

November 1, 2018

Family Planning Clinics
School Based Health Clinics
Medical Clinic

See [PB-18-56](#) - *'Performing Provider Required for Select Clinic Providers'*

March 1, 2019

Ambulatory Surgical Center
Rehabilitation Facility
Pediatric Clinic
Free-standing Renal Dialysis Clinic

See [PB-18-86](#) - *'Performing Provider Required for Select Clinic Providers'*



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July 1, 2019

Medical FQHC & Tribal Services Medical FQHC

See [PB 19-21](#) - ‘Performing Provider Required for Select Federally Qualified Health Centers (FQHCs)’ and PB 19-39 - ‘1) Reminder: Guidance for Billing Medical Services Performed in Federally Qualified Health Centers 2) Updates to the Requirements for Performing Providers for Medical Federally Qualified Health Centers’

June 1, 2024

Behavioral Health Clinic
Enhanced Care Clinic (ECC)

See [PB 23-44](#) - ‘Performing Providers Required for Behavioral Health Clinic Providers’ and PB 24-11 - ‘Revised Deadline: Performing Providers Required for Behavioral Health Clinic Providers’

Identification of the Issue

In June 2024, DSS learned that the edit to check if the performing provider submitted on the claim was an enrolled CMAP provider and associated to the group provider, was not working correctly. The edit was fixed and the claims that incorrectly processed and paid were identified and recouped.

FQHC Billing on behalf of Registered Dietician/ Certified Nutritionist

DSS would like to remind FQHC’s of the guidance provided in [PB 19-39](#) regarding how to bill nutritional services performed by a registered dietician/certified nutritionist. The guidance stated that when nutritional services are performed by a registered dietician/certified nutritionist or when acupuncture services are administered by a licensed acupuncturist within an FQHC setting, an enrolled provider/health professional employed by the FQHC must be listed as the “performing provider” on the encounter. Encounters that do not have an enrolled provider/health professional listed as the “performing provider” will deny for the following EOB code(s): 0231 - Performing Provider is Missing 1011 - Performing Provider Number Not a Valid Format 1010 - Performing Provider is Not a Member of the Billing Provider Group

FQHCs should refer to Section 17b-262- 995(26) of the Regulations of Connecticut State Agencies for the definition of a health professional, which is eligible to be listed as the performing provider on the encounter on behalf of the non-enrollable provider. The performing provider/health professional must be enrolled as an active CMAP provider.



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Future Notification

Going forward, DSS will review non-routine recoupments more closely and provide earlier notification and details to the provider community.