interChange Provider Important Message

Attention: Home Health Providers

Home Health Authorizations: Upcoming Change

Effective February 1, 2024, all home health prior authorization requests submitted via the medical authorization portal will be pended for medical necessity review. Change Healthcare's InterQual® criteria will no longer "launch" when submitting these requests.

Please continue to submit home health requests via the medical authorization portal. The portal can be accessed via a button on the provider section of the HUSKY Health website at: https://portal.ct.gov/HUSKY, \rightarrow Information for Providers \rightarrow Prior Authorization \rightarrow Medical Prior Authorizations.

