# interChange Provider Important Message

**Attention Ambulance Providers:  Deactivation Letters**

On April 1, 2020, several ambulance providers received deactivation letters from the Department of Social Services (DSS) due to their registrations not being updated with the Connecticut Department of Motor Vehicles (DMV).  DSS has decided not to deactivate any ambulance providers at this time and has reinstated those provider contracts.

DSS has temporary suspended validating registrations directly with the Connecticut Department of Motor Vehicles (DMV) for the next three (3) months As of July 1, 2020 we will be validating that in-state ambulance providers have a valid Vehicle Identification Number (VIN) on all registered vehicles.  At that time, all ambulance providers will need to make sure their vehicles' registrations are current with the DMV.

Ambulance providers can provide their VIN(s) for their fleet of ambulances by using the "Maintain Vehicle Information" panel by logging into their secure account at the Connecticut Medical Assistance Program (CMAP) Web site [www.ctdssmap.com](www.ctdssmap.com).  The Maintain Vehicle Information panel allows in-state ambulance transportation providers to view, add, update or delete the VIN(s) and the associated vehicle registration expiration date(s) for each ambulance in their fleet.  To access the Maintain Vehicle Information panel, log in to the secure Web portal account and click on "Demographic maintenance."  Under the Demographic Maintenance panel, select "Maintain Vehicle Information."  To enter the VIN, click "Add", enter the VIN and the Vehicle Registration Expiration Date and then click "Save."  To enter additional VIN(s), click "Add" after each entry has been saved and repeat the process.

**DXC.technology**