

interChange Provider Important Message

Attention: CT BHP Behavioral Health Providers Enrolled in Independent Practice and Group Practice, Psychologists, Licensed Marital and Family Therapists (LMFTs), Licensed Clinical Social Workers (LCSWs), Licensed Professional Counselors (LPCs), Licensed Alcohol and Drug Counselors (LADCs)

RE: Provider Portal Update for Behavioral Health Attestation Status

A new enhancement has been added to the CMAP Provider Web Portal to support our Behavioral Health Clinicians/Owners and Groups with adherence to Provider Bulletin [2023-56](#) "Attestation Requirement for Behavioral Health Clinician Groups and Behavioral Health Licensed Clinicians". The Behavioral Health Attestation tab has been enhanced to enable Clinicians/Owners and Groups to view the status of their Behavioral Health Attestation.

Clinicians/Owners and Groups can see if they are in compliance by logging into their Provider Portal to view their Overall Attestation Status. If the Overall Attestation Status shows as Incomplete there are clinician and ownership details listed below to assist in understanding what has not been completed.

The summary page may also be used to see if the Clinician or Group has been sent the notification letter. This notification letter is what starts the clock ticking toward their deadline for compliance. If there is a letter date in this field, the Clinician/Owner or Group MUST complete the attestation within 75 days of the date before their Medicaid claims will deny.

As a reminder: An eDelivery account is required to receive the notification letters for this new requirement. Please refer to Provider Bulletin [2019-15](#) 'Implementation of Electronic Delivery of Letters - Replacement to the Mailing of Connecticut Medical Assistance Program Letters' to sign up for your eDelivery account.

The summary will also assist Behavioral Health Groups with the ownership details for their attestation. All owners of Behavioral Health Groups (not Hospitals or FQHCs) must attest and this summary page will show the names of the owner(s) on file and the status of their attestation(s).

Clinicians/Owners and Groups are able to access this new screen from www.ctdssmap.com, from the Home Page select the Provider tab, then drop down menu to Secure Site, log into the Provider Web Portal. Once logged in select the Behavioral Health Attestation tab in the gray header bar.

NOTE: The status is updated the day AFTER an attestation is completed. This is not real-time.