

interChange Provider Important Message

Attention: Connecticut Home Care (CHC), Personal Care Assistant (PCA), Acquired Brain Injury (ABI), Autism and Mental Health (MH) Waiver Service Providers

- 1. Alternate Electronic Visit Verification (EVV) - Personal Care Services (PCS) Town Hall Session #2 and #3 Dates & Registration Links**
- 2. Previous Town Hall Presentation & Recording available on the Connecticut Medical Assistance Program (CMAP) Web site**

The purpose of this Important Message is to provide helpful information about the transition to an Open Vendor EVV model with an aggregator solution for the collection of PCS visit data. The Open Vendor EVV model will allow providers the opportunity to use either the State's existing external EVV vendor system (i.e., Sandata Agency Management) or their own third-party ("Alternate EVV") system to capture visit data. Please note, the transition to an Alternate EVV solution is optional. No action is required from those providers choosing to continue utilizing Sandata Agency Management.

1. *Alternate EVV - PCS Town Hall Session #2 and #3 Dates & Registration Links*

Gainwell Technologies would like to remind PCS providers and their vendors of the second Town Hall session to be held on **Monday, April 8, 2024, from 9:30 am to 11:00 am (Eastern Standard Time)** by Sandata Technologies. This session is designed to review the Alternate EVV technical specification and discuss Alternate EVV vendor testing for PCS data. Providers and vendors can register in advance for this webinar by clicking the following link: [Town Hall Session #2](#).

The third and final Town Hall session will be held on **Tuesday, April 30, 2024, from 10:00 am to 11:30 am (Eastern Standard Time)**. This session is intended to review the Alternate EVV technical specification and discuss "Go Live" for the Open Vendor EVV model. Providers and vendors can register in advance for this webinar by clicking the following link: [Town Hall Session #3](#).

2. *Previous Town Hall Presentation & Recording available on the CMAP Web site*

The recording and associated presentation for the first Town Hall session can be found on the www.ctdssmap.com Web site. From the home page, click "Electronic Visit Verification", followed by "Important Documentation", and



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finally “[Open Vendor EVV Model Implementation for Personal Care Services](#)”. This page also includes a link to the Alternate EVV technical specification and previous provider communications.

As a reminder, any questions or comments related to EVV can be submitted securely to ctevv@gainwelltechnologies.com.