



A Connecticut Medical Assistance Program Workshop

For Hospital Billing Providers

Presented by

The Department of Social Services (DSS) and Gainwell Technologies

Are you, or your staff, in need of a refresher in current Connecticut Medical Assistance Program Hospital policies and claims procedures? This workshop will provide you and your staff with an understanding of recent changes to hospital billing and will review hospital modernization and how claims are processed today. We encourage you and your staff to attend.

Workshop Topics Will Include:

<ul style="list-style-type: none"> • CMAP Web Portal Overview (Clerk Maintenance, E-Delivery, Re-enrollment) 	<ul style="list-style-type: none"> • APR DRG Processing
<ul style="list-style-type: none"> • Prior Authorization 	<ul style="list-style-type: none"> • Discharge Delay Days/Value Based Payments
<ul style="list-style-type: none"> • Web Claims Overview 	<ul style="list-style-type: none"> • Frequent Claim Denials and FAQs
<ul style="list-style-type: none"> • CMAP Addendum B and Provider Fee Schedules 	<ul style="list-style-type: none"> • Resources and Questions

Please follow the registration instructions below to register for the workshop of your choice. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us! We look forward to your attendance at one of the workshops noted below.

WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop dates and times for the Hospital Refresher workshops are listed below. The registration links are listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

Virtual Classroom Training Dates and Times:

Registration Due Date:

Monday, December 9, 2025

9:00 am – 12:00 pm

Thursday, December 4, 2025

<https://www.surveymonkey.com/r/25HRW343>

Thursday, December 18, 2025

1:00 pm – 4:00 pm

Sunday, December 14, 2025

<https://www.surveymonkey.com/r/2025HRW352>

HOW TO REGISTER FOR A WORKSHOP

To register for these workshops, visit the www.ctdssmap.com Web site, go to the Hospital Modernization page and click on the Provider Training link in the quick link box. Under workshops, click on the Hospital Refresher Workshop Invitation. To register, click on the registration link for the workshop you wish to attend.

Virtual Classroom Training

Gainwell Technologies utilizes virtual classrooms via Microsoft Teams that allow class participants to attend a workshop without leaving their office. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (**Required for Internet Virtual Classroom Training**)
- Name of Attendee