



**A Connecticut Medical Assistance Program
Refresher Workshop
For Hospice Providers
Presented by
The Department of Social Services (DSS) and DXC Technology**

Are you or your staff in need of a refresher on current Connecticut Medical Assistance Program (CMAP) procedures related to Hospice claim submission guidelines? If you’ve answered yes, please join us! The following workshops are being offered as an overview of Hospice Program Services for HUSKY clients. These workshops will provide important information about CMAP as well as provide a review of Hospice guidelines for the submission of on-line Hospice transactions, prior authorization requirements and other important topics that impact Hospice providers.

Workshop Topics Will Include:

2020 Updates	Non-Covered Services
Client Eligibility	Prior Authorization Requirements
On-line Hospice Transactions	Patient Liability
Claim Submission Overview	Claim Denials and Resolution
Remittance Advice Overview	Program Resources/Contacts

Please follow the registration instructions below to register for the workshop of your choice. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us! We look forward to your attendance at one of the workshops noted below.

WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop locations, dates and times for the Hospice Refresher workshops are listed below. The registration links are listed beneath the date of the workshop. **To register for a workshop, select the appropriate link and register online.** Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

HPE MyRoom Virtual Classroom Dates and Times:

Registration Due Date:

Thursday, October 22, 2020 9:00 am – 12:00 pm
<https://www.surveymonkey.com/r/10222020>

Monday, October 19, 2020

Tuesday, October 27, 2020 1:00 pm – 4:00 pm
<https://www.surveymonkey.com/r/10272020>

Thursday, October 22, 2020

HOW TO REGISTER FOR A WORKSHOP

To register for this workshop, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the Hospice Refresher Workshop and click on the Registration Link.

HPE MyRoom Virtual Classroom Training

DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a “key” to an internet classroom to attend the **Hospice Refresher Workshop**. Providers will need to download HPE MyRoom and set up an account in order to attend the virtual classroom training. In addition, participants will also dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this confirmation email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for Internet Virtual Classroom Training)
- Name of Attendee

Inclement Weather

Should inclement weather occur on the date of a workshop resulting in a cancellation, DXC Technology will post a notice of workshop cancellation at **1-833-700-8959, extension 3154000**