



A Connecticut Medical Assistance Program Refresher Workshop

For Hospice Providers

Presented by

The Department of Social Services (DSS) and Gainwell Technologies

Are you or your staff in need of a refresher on current Connecticut Medical Assistance Program (CMAP) procedures related to Hospice claim submission guidelines? If you’ve answered yes, please join us! The following workshop are being offered as an overview of Hospice Program Services for HUSKY clients. This workshop will provide important information about CMAP as well as provide a review of Hospice guidelines for the submission of on-line Hospice transactions, prior authorization requirements and other important topics that impact Hospice providers.

Workshop Topics Will Include:

2022 Updates	Non-Covered Services
Client Eligibility	Prior Authorization Requirements
On-line Hospice Transactions	Patient Liability
Claim Submission Overview	Claim Denials and Resolution
Remittance Advice Overview	Program Resources/Contacts

Please follow the registration instructions below to register for the workshop. Be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us. We look forward to your participation at the workshop!

WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop location, date and time for the Hospice Refresher workshop is listed below. The registration link is listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

Workshop Locations, Dates and Time:

Registration Due Date:

Wednesday, November 16, 2022, 9:30 am – 12:30 pm

Friday, November 11, 2022

<https://www.surveymonkey.com/r/22HR320>

HOW TO REGISTER FOR A WORKSHOP

To register for this workshop, click on the link above or visit the www.ctdssmap.com Web site, go to the Information page and then select publications. Scroll down to the Provider Workshop Invitations Forms and click on the Hospice Refresher Workshop Invitation link.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with Gainwell Technologies. **If you do not receive a confirmation number, you have not successfully registered for this workshop.**

Please be sure to include all registration information indicated below to ensure timely and accurate attendance registration.

Virtual Classroom Training

Gainwell Technologies utilizes internet virtual classrooms via Microsoft Teams that allow class participants to attend a workshop without leaving their office. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received three (3) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for Internet Virtual Classroom Training)
- Name of Attendee

Inclement Weather

Should inclement weather occur on the date of a workshop, resulting in a cancellation, Gainwell Technologies will post a notice of workshop cancellation at **1-833-700-8959, extension 3154000.**