



A Connecticut Medical Assistance Program Refresher Workshop

For Hospice Providers

Presented by

The Department of Social Services (DSS) and DXC Technology

Are you or your staff in need of a refresher on current Connecticut Medical Assistance Program (CMAP) procedures related to Hospice claim submission guidelines? If you've answered yes, please join us! The following workshops are being offered as an overview of Hospice Program Services for HUSKY clients. These workshops will provide important information about CMAP as well as provide a review of Hospice guidelines for the submission of on-line Hospice transactions, prior authorization requirements and other important topics that impact Hospice providers.

Workshop Topics Will Include:

Client Eligibility	Prior Authorization Requirements
On-line Hospice Transactions	Patient Liability
Claim Submission Overview	Claim Denials and Resolution
Remittance Advice Overview	2019 Updates
Non-Covered Services	Program Resources/Contacts

Please follow the registration instructions below to register for the workshop of your choice. Seating is limited for the Connecticut Hospital Association (CHA) site workshop, so be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us! We look forward to your attendance at one of the workshops noted below.

WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop locations, dates and times for the Hospice Refresher workshops are listed below. The registration links are listed beneath the date of the workshop. **To register for a workshop, select the appropriate link and register online.** Please refer to the "How to Register for a Workshop" instructions below if you require further assistance with the registration process.

Workshop Locations, Dates and Times:

Registration Due Date:

HPE MyRoom Virtual Classroom Training
Thursday, November 14, 2019 9:00 am – 12:00 pm
<https://www.surveymonkey.com/r/VR11142019>

Monday, November 11, 2019

Connecticut Hospital Association (CHA)
Wednesday, November 20, 2019 1:00 pm – 4:00 pm
<https://www.surveymonkey.com/r/CHA11202019>

Friday, November 15, 2019

HOW TO REGISTER FOR A WORKSHOP

To register for these workshops, visit the www.ctdssmap.com Web site home page. Within the Provider box, click the Provider Training link. Under Workshops, click on the Hospice Refresher Workshop Invitation. To register, click on the registration link for the workshop you wish to attend.

Due to limited seating availability, the workshop held at the Connecticut Hospital Association is limited to two (2) attendees per provider. Each attendee from the same provider office must register separately.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with DXC Technology. If you do not receive a confirmation number, you have not successfully registered for this workshop.

Please be sure to include all of the registration information indicated below to ensure timely and accurate attendance registration.

HPE MyRoom Virtual Classroom Training

DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the **Hospice Refresher Workshop**. In addition, participants will also dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI or AVRS Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (**Required for Internet Virtual Classroom Training**)
- Name of Attendee

IMPORTANT NOTICES:

Inclement Weather

Should inclement weather occur on the date of a workshop, resulting in a cancellation, DXC Technology will post a notice of workshop cancellation at **1-844-225-1164, extension 2154000**.

CHA is a smoke-free campus

******* NO SMOKING ALLOWED*******

The use of tobacco products is prohibited on the grounds, sidewalks, delivery areas, and parking lots. Refreshments will **not** be served.

DIRECTIONS

Connecticut Hospital Association

110 Barnes Road, Wallingford, CT 06492 (203) 265 -7611

- **1-91 NORTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn LEFT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *7th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **I-91 SOUTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn RIGHT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *6th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **Wilbur Cross (Route 15) NORTHBOUND:** Take Exit 66. At the end of the Exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *4th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **Wilbur Cross (Route 15) SOUTHBOUND:** Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **I-84 EASTBOUND:** Take Exit 27. Proceed onto Route 691 East. Follow to the WILBUR CROSS PARKWAY SOUTHBOUND. Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

***IMPORTANT ~ Traffic light count includes light at the end of ramp**