

interChange Provider Important Message

Hospital Monthly Important Message Updated as of 9/14/2026

*All red text is new for 9/14/26

CMAP Addendum B July 2026

An updated PDF and Excel version of Connecticut Medical Assistance Program (CMAP) Addendum B V27.2 has been approved by the Department of Social Services (DSS) and has been added to the Hospital Modernization page on the www.ctdssmap.com Web site. These changes are effective for dates of service July 1, 2026 and forward.

APC Payment rate changes for procedure codes assigned a status indicator G or K or K1 were loaded into the system with an effective date of July 1, 2026 on July 9, 2026. Any claims submitted before the rate change will be adjusted in the 2nd cycle of August.

Any procedure code that is “NEW”, changed or deleted were updated on July 28, 2026. The changes can be identified by the following indicators:

- “G or K” - A change has been made to the payment rate (status indicator G or K or K1).
- “New” - The procedure code was added by CMS.
- “X” - A change has been made to the procedure code or status indicator.

The July changes have been posted to the CMAP Addendum B Changes document on the Hospital Modernization page under “**CMAP Addendum B Changes and Historical Versions**”.

Older versions of CMAP Addendum B can be found under the Hospital Modernization page under “CMAP Addendum B Changes and Historical Versions.”

Annual October ICD-10 Updates

ICD-10 updates for both diagnosis and surgical procedure codes are effective October 1st. There are 103 ICD-10 surgical codes being added and 39 being discontinued and there are 253 diagnosis codes being added and 36 discontinued. New codes will not be recognized until the new diagnosis related grouper is installed.

Inpatient claims submitted with new diagnosis or surgical codes will be suspended and then be finalized once the new grouper is in place. Inpatient claims with header Through Date of Service (TDOS) October 1, 2026 and forward will suspend with either EOB code 0693 “Invalid Principal Diagnosis” or EOB code



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0920 “3M Grouper Error” until the new 3M Grouper is loaded. Once the updated grouper version is loaded into the system the claims will be re-cycled for processing.

An Important Message will be posted once the new grouper version has been scheduled to be loaded into the system.

Provider Bulletins

Provider Bulletin [2026-47](#) - Familial Chylomicronemia Syndrome (FCS) Agents Redemplo and Tryngolza

The purpose of this provider bulletin is to notify enrolled Connecticut Medical Assistance Program (CMAP) providers that the Department of Social Services (DSS) will implement new clinical criteria and Prior Authorization Forms for Familial Chylomicronemia Syndrome (FCS) Agents: Redemplo and Tryngolza, when prescribing for HUSKY A, HUSKY C, HUSKY D, and Emergency Medicaid Dialysis Services (EMDS) clients.

Please refer to the provider bulletin for additional information.

Provider Bulletin [2026-48](#) - Addition of the HIV/AIDS Class to the Preferred Drug List (PDL)

The purpose of this provider bulletin is to notify enrolled Connecticut Medical Assistance Program (CMAP) providers that effective October 1, 2026, the HIV/AIDS drug class is being added to the PDL. (Please note that the additions and removals listed refer to all strengths and dosage forms unless otherwise stated.)

Please refer to the provider bulletin for additional information.

Important Messages Reminders

[Multi-Factor Authentication \(MFA\) Is Mandated Effective August 1, 2026, Open Office Hours for Multi-Factor Authentication /Security Questions](#)

The purpose of this Important Message (IM) is to inform providers **MFA is Mandated Effective August 1, 2026** and that Gainwell Technologies will be hosting open Office Hours where you can meet with a Gainwell representative to ask questions you may have about Security and Multi-Factor Authentication.

[Wednesday, September 16, 2026: 12 to 1 pm](#)

[Friday, September 18, 2026: 12 to 1 pm](#)



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[Tuesday, September 22, 2026: 12 to 1 pm](#)

[Thursday, September 24, 2026: 12 to 1 pm](#)

Please refer to the IM for additional information.

TPL Audit Report - September 2026

The Third-Party Liability (TPL) Audit reports were sent to the following hospitals on September 1, 2026.

- Danbury Hospital - Outpatient
- Vassar Health Connecticut Inc - Inpatient Crossover

Re-enrollment Reminder for Hospitals

Hospital providers are reminded to take note of their re-enrollment due date with CMAP. Failure to complete and submit their re-enrollment application in enough time to allow for review by DSS **by the re-enrollment due date** will cause the hospital to be dis-enrolled on the re-enrollment due date.

Dis-enrollment will impact claims processing and the hospitals' ability to verify eligibility until the reenrollment has been completed.

The following hospitals have re-enrollment due dates coming up in the next **6 months**:

- Saint Mary's Hospital - Inpatient 12/17/2026
- The Hospital of Central Connecticut(4 separate enrollments due) - 2 Inpatient 1/6/2027, 1 Outpatient 1/6/2027, 1 Outpatient 1/31/2027
- The Danbury Hospital - Inpatient 1/13/2027 & Outpatient 2/24/2027

Reminders/Upcoming Changes

Newborn Form W-416 Delays

The typical turnaround time is 24 hours for processing this form. If after 3 business days hospitals do not see the newborn's client ID and are not able to find it on www.ctdssmap.com, hospitals have been instructed to contact the benefit center or email ExpeditedHusky.DSS@ct.gov.



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Written Correspondence

For timely filing appeals, the hospital provider can do one of the following three (3) things:

Submit all claims on paper to Gainwell Technologies by

- FAX: 1-877-413-4241
- EMAIL: ctdssmap-provideremail@gainwelltechnologies.com
- MAIL: Written Correspondence - PO Box 2991 - Hartford, CT 06104.

Make sure that a cover letter is attached and that you state the reason why you are sending in the claims on paper.

Claim Denials

If your claim denies please refer to Provider Manual Chapter 12 “[Claim Resolution Guide](#)”. This chapter provides a detailed description of the cause of the Explanation of Benefit (EOB) code and more importantly, the necessary correction/resolution to the claim, if appropriate, in order to resolve the error condition. If you need additional assistance, please contact the Provider Assistance Center at 1-800-842-8440 and if PAC is unable to assist, then they will escalate your inquiry.

Example: EOB 0770 MUE Units Exceeded

Cause:

The Medically Unlikely Edit (MUE) edit occurs when a provider bills more than the maximum units of service for a HCPCS/CPT code than would be reported under most circumstances for a single client on a single date of service.

Example of one resolution:

Please verify the units billed on the outpatient claim. Correct the claim and re-submit. Hospitals can refer to the CMS MUE tables by referring to the link below to obtain published quarterly additions, deletions, and revisions:

[Medicaid NCCI Edit Files | CMS](#)

Tip:

Although CMS defines NCCI edits for hospital outpatient departments, the edits are specific to CPT and HCPCS codes only. CPT and HCPCS codes are updated quarterly, 2026 quarter 4 edit files were posted on September 1, 2026.



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ctxixhosppay Email Box

As a reminder, hospitals should direct their inquiries to the Provider Assistance Center at 1-800-842-8440. If hospitals are experiencing extended call wait times, hospitals may email the provider assistance call center with their question at ctdssmap-provideremail@gainwelltechnologies.com. Please be sure to include your name and phone number with your inquiry.

The ctxixhosppay@gainwelltechnologies.com email box should only be used to submit APC and DRG related questions only. All other inquiries will be re-directed to the Provider Assistance Center at 1-800-842-8440.

If hospitals are questioning the DRG code applied to their claim, hospitals are required to verify the DRG code using the 3M Health/Solventum Information Systems available on the following Web site:

<https://patientclassificationmethodologies.solventum.com/login>

Holiday Closures

Please be advised, the Department of Social Services (DSS) and Gainwell Technologies (GT) offices will be closed on Monday, October 12, 2026 in observance of the Columbus Day Holiday. The Department of Social Services (DSS) and Gainwell Technologies (GT) will re-open on Tuesday, October 13, 2026.

