

# interChange Provider Important Message

## Hospital Monthly Important Message Updated as of 6/14/2022

\*all red text is new for 6/14/2022

### CMAP Addendum B April 2022

The Department of Social Services (DSS) has updated the Connecticut Medical Assistance Program (CMAP) Addendum B to incorporate the 2022 Healthcare Common Procedure Coding System (HCPCS) changes (additions, deletions and description changes) for dates of service April 1, 2022 and forward to remain compliant with the Health Insurance Portability and Accountability Act (HIPAA).

An updated PDF and Excel version of Connecticut Medical Assistance Program (CMAP) Addendum B V23.1 have been posted to the Hospital Modernization page on the [www.ctdssmap.com](http://www.ctdssmap.com) Web site.

Payment rate changes for procedure codes assigned a status indicator G or K were updated and loaded into the system on March 29, 2022 with an April 1, 2022 effective date for dates of service April 1, 2022 and forward.

Any procedure code that is “NEW”, changed or deleted with an effective date of April 1, 2022 and forward was updated on May 10, 2022.

Older versions of CMAP Addendum B and the CMAP Addendum B Changes documents can be found on the Hospital Modernization page under “CMAP Addendum B Changes and Historical Versions.”

The following codes were added as payable with a retroactive CMS effective date of 12/8/21 for M0220 & M0221. For M0222 & M0223, the CMS effective date is 2/11/22. However, as many hospitals are aware, these codes are not currently being assigned a status indicator by 3Ms APC Grouper Software and so have been suspended. DSS and Gainwell Technologies are working with 3M to resolve this issue. In the interim, DSS has decided to update these procedures codes to pay the rate indicated below. Any claims currently in suspense will be recycled for payment in the next financial cycle.

Once 3M has issued their correction in the near future, these procedure codes will be included in APC processing. At that time, any claims that were paid using the payment rate below will be identified and re-processed so that the appropriate status indicator is assigned to the claim.

M0220	Tixagev and cilgav inj	\$150.50
M0221	Tixagev and cilgav inj hm	\$250.50
M0222	Bebtelovimab injection	\$350.50
M0223	Bebtelovimab injection home	\$550.50

### Provider Bulletins

Note that the following reflects an overview of provider bulletins distributed since the last Hospital Monthly Important Message was posted. Hospitals should use the links presented below to review the full bulletin.

# interChange Provider Important Message

Provider Bulletin [2022-43](#) - Electronic Claims Submission, Web Remittance Advice, Check, EFT and 835 Schedule (HUSKY Health Program)

The Department of Social Services (DSS) and Gainwell Technologies are publishing the Connecticut Medical Assistance Program Electronic Claims Submission, Remittance Advice (RA), Check and Electronic Funds Transfer (EFT) issue dates and 835 schedule for the benefit of the provider community. EFTs are generated or checks are mailed to providers who have paid claim activity in the claims processing cycle preceding the mail dates. The ASC X12N 835 Health Care Claim Payment/Advice is in the standard HIPAA Electronic Remittance Advice.

Please refer to the provider bulletin for additional information.

## TPL Audit Report - June 2022

The Third-Party Liability (TPL) Audit reports were sent to the following hospitals on **June 1, 2022**.

- Bridgeport Hospital
- Danbury Hospital DBA New Milford Hospital
- The Griffin Hospital
- Hartford Hospital
- Mount Sinai Rehabilitation Hospital Inc
- Saint Francis Hospital and Medical Center

As a reminder, failure to respond to an audit will result in a recoupment of claims. Any claims recouped can be identified by as having an Internal Control Number (ICN) starting with region code 52 and the Explanation of Benefit (EOB) code 8282 - CLAIM HAS BEEN RECOUPED DUE TO TPL AUDIT FAILURE.

Additionally, providers can view/modify the address that letters are mailed to via the Secure Web portal accounts. For additional information on maintaining address data, providers should refer to Chapter 10, available under Information > Publications on the [www.ctdssmap.com](http://www.ctdssmap.com) Web site.

## Re-enrollment Reminder for Hospitals

The hospitals are reminded to take note of their re-enrollment due date with CMAP. Failure to complete and submit their re-enrollment application in enough time to allow for review by DSS by **the re-enrollment due date** will cause the hospital to be dis-enrolled on the re-enrollment due date.

Dis-enrollment will impact claims processing and the hospitals' ability to verify eligibility until the re-enrollment has been completed.

The following hospitals have re-enrollment due dates coming up in the near future:

- Stamford Hospital - Outpatient - 6/30/2022
- Middlesex Hospital - Inpatient (2) - 8/1/2022

# interChange Provider Important Message

## Reminders/Upcoming Changes

### Updated Prior Authorization Grid for Outpatient Hospitals

DSS has updated the “Prior Authorization Grid for Outpatient Hospitals”. The most current grid can be found on the Hospital Modernization page, using the link shown below:

Important Messages - Connecticut Hospital Modernization
<a href="#">Prior Authorization Grid for Outpatient Hospitals</a>
<a href="#">Hospital Monthly Important Message (Posted 4/11/22)</a>
<a href="#">CMAP Addendum B (excel)</a>
<a href="#">Provider Type and Specialty to Revenue Center Code Crosswalk</a>

### Trauma Questionnaire Responses

Hospitals who wish to submit Trauma Questionnaire Responses may fax them to 1-833-577-3519 or email them to [CTXIX-TraumaMailbox@gainwelltechnologies.com](mailto:CTXIX-TraumaMailbox@gainwelltechnologies.com). If providers wish to continue sending those responses on paper, please be sure to include the trauma questionnaire letter you received and place that immediately behind the documentation regarding the claim. Additionally, the information should be unstapled.

### Transition to Gainwell Technologies for *ctxixhosppay* Email Box

Gainwell Technologies is pleased to announce that the hospital email box has migrated to [@gainwelltechnologies.com](mailto:@gainwelltechnologies.com). While emails sent to [ctxixhosppay@dxc.com](mailto:ctxixhosppay@dxc.com) will auto forward for a short period of time, hospitals are encouraged to begin using the [ctxixhosppay@gainwelltechnologies.com](mailto:ctxixhosppay@gainwelltechnologies.com) email address. Documentation, such as the Hospital Modernization page, has also been updated to reflect the correct email address. As a reminder, hospitals should direct most of their inquiries to the Provider Assistance Center at 1-800-842-8440.

If hospitals are experiencing extended call wait times, hospitals may email the provider assistance call center with their question at [ctdssmap-provideremail@gainwelltechnologies.com](mailto:ctdssmap-provideremail@gainwelltechnologies.com). Please be sure to include your name and phone number with your inquiry.

The [ctxixhosppay@gainwelltechnologies.com](mailto:ctxixhosppay@gainwelltechnologies.com) email box should be used to submit APC and DRG related questions only. All other inquiries should be directed to the Provider Assistance Center at 1-800-842-8440.

## Holiday Closures

Please be advised, the Department of Social Services (DSS) and Gainwell Technologies will be closed on Monday, July 4, 2022 in observance of the Independence Day holiday. Both the DSS' and Gainwell Technologies' offices will re-open on Tuesday, July 5, 2022.