

interChange Provider Important Message

Hospital Monthly Important Message Updated as of **6/13/2023**

***All red text is new for 6/13/2023**

CMAP Addendum B April 2023

The Department of Social Services (DSS) has updated the Connecticut Medical Assistance Program (CMAP) Addendum B to incorporate the 2023 Healthcare Common Procedure Coding System (HCPCS) changes (additions, deletions and description changes) for dates of service April 1, 2023 and forward to remain compliant with the Health Insurance Portability and Accountability Act (HIPAA).

An updated PDF and Excel version of Connecticut Medical Assistance Program (CMAP) Addendum B V24.1 have been posted to the Hospital Modernization page on the www.ctdssmap.com Web site.

Payment rate changes for procedure codes assigned a status indicator G or K were updated and loaded into the system on March 31, 2023 with an effective date for dates of service April 1, 2023 and forward.

Any procedure code that is “NEW”, changed or deleted was updated on April 26, 2023.

The changes can be identified by the following indicators:

- “G or K” - A change has been made to the payment rate (status indicator G or K).
- “New” - The procedure code was added by CMS.
- “X” - A change has been made to the procedure code or status indicator.

The April changes and older versions of CMAP Addendum B can be found on the Hospital Modernization page under “CMAP Addendum B Changes and Historical Versions.”

Provider Bulletins

Note that the following reflects an overview of provider bulletins distributed since the last Hospital Monthly Important Message was posted. Hospitals should use the links presented below to review the full bulletin.

Provider Bulletin [2023-38](#) - REVISED Guidance for Services Rendered via Telehealth

Effective for dates of service on and after May 12, 2023, which is the first day after the federal COVID-19 public health emergency declaration ends, in accordance with sections 17b-245e and 17b-245g of the Connecticut General Statutes, the Department of Social Services (DSS) is issuing new guidance for services eligible for reimbursement under the Connecticut Medical Assistance Program (CMAP) when rendered via telehealth. Provider Bulletin (PB) 2023-38 supersedes PB 2023-18 “New Guidance for Services Rendered via Telehealth under the Connecticut Medical Assistance Program (CMAP)”, and all other telehealth guidance issued under the COVID-19 response bulletins during the Public Health Emergency (PHE) period.

Please refer to the provider bulletin for additional information.

Provider Bulletin [2023-40](#) - Revised W10 Form/Inter-Agency Patient Referral Report

Effective June 1, 2023, all Connecticut Medicaid enrolled providers **who currently utilize the W-10 Form/Inter-agency Patient Report are encouraged** to use the updated version. Providers can continue

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to use the old forms if they still have them; however, the old W-10 Form/Inter-Agency Patient Report will no longer be printed by the Department.

Please refer to the provider bulletin for additional information.

Provider Bulletin [2023-41](#) - Electronic Claims Submission, Web Remittance Advice, Check, EFT and 835 Schedule (HUSKY Health Program)

The Department of Social Services (DSS) and Gainwell Technologies are publishing the Connecticut Medical Assistance Program Electronic Claims Submission, Remittance Advice (RA), Check and Electronic Funds Transfer (EFT) issue dates and 835 schedule for the benefit of the provider community.

Please refer to the provider bulletin for additional information.

Provider Bulletin [2023-42](#) -

1) July 1, 2023, Changes to the Connecticut Medicaid Preferred Drug List (PDL):

The Pharmaceutical & Therapeutics (P&T) Committee has modified the list of preferred prescription products. The Committee has determined these preferred products as efficacious, safe, and cost-effective choices when prescribing for HUSKY A, HUSKY C, HUSKY D, Tuberculosis (TB), Emergency Medicaid Dialysis Service (EMDS), and Family Planning (FAMPL) clients.

2) Reminder About the 5-day Emergency Supply

In addition to the one-time 14-day temporary supply, DSS also allows for a 5-day emergency supply of a medication that requires PA for non-PDL or Brand Medically Necessary (BMN). If the pharmacist or prescriber is unable to obtain a PA and the client requires the medication after the one-time 14-day override has been used, the pharmacist may call the Pharmacy Prior Authorization Assistance Call Center, available 24 hours a day, 7 days a week, at 1-866-409-8386 to request a one-time 5-day emergency supply of the medication.

3) Billing Clarification for Brand Name Medications on the Preferred Drug List (PDL)

This serves to provide clarification on billing requirements for a pharmacy when a brand name medication, which is identified as a preferred product on the Connecticut Medicaid PDL, is dispensed.

4) Pharmacy Web PA Tool

Actively enrolled prescribing providers and clerks affiliated to the prescriber can utilize the Pharmacy Web PA feature to:

Please refer to the provider bulletin for additional information.

TPL Audit Report - [May 2023](#)

The Third-Party Liability (TPL) Audit reports were sent to the following hospitals on [June 1, 2023](#).

- Bridgeport Hospital
- Day Kimball Hospital (2)
- Greenwich Hospital
- Hospital For Special Care

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- Natchaug Hospital
- Norwalk Hospital Association
- Saint Francis Hospital and Medical Center
- State of Connecticut - DBA John Dempsey Hospital
- Yale New Haven Hospital

Re-enrollment Reminder for Hospitals

Hospital providers are reminded to take note of their re-enrollment due date with CMAP. Failure to complete and submit their re-enrollment application in enough time to allow for review by DSS by **the re-enrollment due date** will cause the hospital to be dis-enrolled on the re-enrollment due date.

Dis-enrollment will impact claims processing and the hospitals' ability to verify eligibility until the re-enrollment has been completed.

The following hospitals have re-enrollment due dates coming up in the near future:

- Bridgeport Hospital Inc - Inpatient - 8/27/23 (2)
- Day Kimball Hospital - Outpatient - 8/3/23
- Greenwich Hospital - Outpatient - 8/30/23
- Hartford Hospital - Outpatient (psychiatric) - 9/6/23
- Yale New Haven Hospital - Inpatient - 8/29/23 (3)
- Norwalk Hospital Association - Inpatient - 6/25/23

Reminders/Upcoming Changes

Inpatient Claims DRG Assignment Issue on Claims that initially suspended

Gainwell Technologies has identified an issue for inpatient sterilization claims that initially suspended, where DRG assignment is incorrect on the recycled claims. A system change is in process. When corrected, Gainwell will identify and re-process any claims that processed incorrectly. An important message will be posted when the issue has been corrected, and claims are scheduled for re-processing.

DRG Grouper Updates

CMS has moved to updating ICD-10 diagnosis codes/surgical procedure codes to twice a year in April and October. As a result, the Diagnosis Related Grouper (DRG) was updated on April 19, 2023. Claims submitted on 4/19/23 with DOS 4/1/23 and after will use the new version of the grouper. Although this is a new version of the grouper, there are no changes to DRG rates or weights.

Updated Prior Authorization Grid for Outpatient Hospitals

DSS has updated the "Prior Authorization Grid for Outpatient Hospitals". The most current grid can be found on the Hospital Modernization page, using the link shown below:

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Important Messages - Connecticut Hospital Modernization

[Prior Authorization Grid for Outpatient Hospitals](#)

[Hospital Monthly Important Message \(Posted 4/11/22\)](#)

[CMAP Addendum B \(excel\)](#)

[Provider Type and Specialty to Revenue Center Code Crosswalk](#)

[ctxixhosppay Email Box](#)

As a reminder, hospitals should direct their inquiries to the Provider Assistance Center at 1-800-842-8440. If hospitals are experiencing extended call wait times, hospitals may email the provider assistance call center with their question at ctdssmap-provideremail@gainwelltechnologies.com. Please be sure to include your name and phone number with your inquiry.

The ctxixhosppay@gainwelltechnologies.com email box should only be used to submit APC and DRG related questions. All other inquiries will be re-directed to the Provider Assistance Center at 1-800-842-8440.

[Holiday Closures](#)

Please be advised that DSS' offices will be closed on Monday, June 19, 2023 in observance of the Juneteenth Holiday, DSS will re-open Tuesday, June 20, 2023.

Please be advised that both DSS' and Gainwell Technologies' offices will be closed on Tuesday, July 4, 2023 in observance of the Independence Day Holiday, DSS and Gainwell Technologies will re-open Wednesday, July 5, 2023.