

interChange Provider Important Message

Hospital Monthly Important Message Updated as of 2/7/2022

*all red text is new for 2/7/2022

CMAP Addendum B January 2022

The Department of Social Services (DSS) is in the process of updating the Connecticut Medical Assistance Program (CMAP) Addendum B to incorporate the 2022 Healthcare Common Procedure Coding System (HCPCS) changes (additions, deletions and description changes) for dates of service January 1, 2022 and forward to remain compliant with the Health Insurance Portability and Accountability Act (HIPAA).

An updated PDF and Excel version of Connecticut Medical Assistance Program (CMAP) Addendum B V23.0 will be added to the Hospital Modernization page on the www.ctdssmap.com Web site in the near future. An important message will be posted when the updated versions of CMAP Addendum B are available.

Payment rate changes for procedure codes assigned a status indicator G or K were updated and loaded into the system on December 28, 2021 with a January 1, 2022 effective date for dates of service January 1, 2022 and forward.

Any procedure code that is “NEW”, changed or deleted is tentatively scheduled to be updated on February 9, 2022. Any claims with new or changed procedure codes will be identified and reprocessed at a later date. An important message will be posted to announce that date.

For dates of service January 1, 2022 and forward the outlier dollar threshold has increased from \$5,075.00 to \$5,300.00.

DRG Calculator

The DRG Calculator was updated and added to the Hospital Modernization Web Page effective for dates of discharge January 1, 2022 and forward.

The DRG Calculator has been updated to reflect the DRG Weights, Average Length of Stays (ALOS) and Outlier Thresholds effective for discharge dates January 1, 2022 and forward. These updates are located under the DRG Table tab in the DRG Calculator. DSS has updated the hospital’s Adjusted Base Rate, IME Factor, Cost-to-Charge ratio, Behavioral Health and Rehab per diem rates for discharge dates January 1, 2022 and forward. These updates are located under the Provider Table CT tab in the DRG Calculator.

Provider Bulletins

Note that the following reflects an overview of provider bulletins distributed since the last Hospital Monthly Important Message was posted. Hospitals should use the links presented below to review the full bulletin.

Provider Bulletin [2022-05](#) - Annual Update to the Inpatient Hospital Adjustment Factors and Update to the APR-DRG Weights

This policy transmittal is to inform providers that, effective for inpatient hospital discharges on or after January 1, 2022: (1) the adjustment factor added to the All Patient Refined - Diagnosis-Related

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Group (APR-DRG) base payment calculation will be updated for calendar year (CY) 2022 in accordance with the existing approved methodology and (2) the version 39 traditional Healthcare Cost and Utilization Project (HCUP) weights established by 3M will be implemented for APR-DRG.

Please refer to the provider bulletin for additional information.

Provider Bulletin [2022-06](#) - Out-of-State and Border Hospital Reimbursement - Effective January 1, 2022

The Department of Social Services (DSS) is notifying border and out-of-state (OOS) hospitals that the rates and parameters for reimbursement of inpatient and outpatient hospital services, provided to Connecticut Medicaid members, have been updated effective for dates of discharges on or after January 1, 2022.

Please refer to the provider bulletin for additional information.

Provider Bulletin [2022-11](#) - Submission of Prior Authorization (PA) Requests for Medical Goods and Services

In an effort to streamline the process for prior authorization (PA) reviews and reduce the administrative burden placed on providers, this bulletin serves as a reminder of the documentation requirements for submission of initial authorization and reauthorization requests for non-radiology medical goods and services.

Please refer to the provider bulletin for additional information.

TPL Audit Report - February 2022

The Third-Party Liability (TPL) Audit reports were sent to the following hospitals on **February 1, 2022**.

- Bristol Hospital
- Hospital for Special Care
- Lawrence and Memorial Hospital
- Natchaug Hospital
- Prospect Manchester Hospital
- Saint Francis Hospital and Medical Center
- Stamford Hospital
- Vassar Health Connecticut
- Yale New Haven Hospital

As a reminder, failure to respond to an audit will result in a recoupment of claims. Any claims recouped can be identified by a region code 52 and the Explanation of Benefit (EOB) code 8282 - CLAIM HAS BEEN RECOUPED DUE TO TPL AUDIT FAILURE.

Re-enrollment Reminder for Hospitals

The hospitals are reminded to take note of their re-enrollment due date with CMAP. Failure to complete and submit their re-enrollment application in enough time to allow for review by DSS by **the re-enrollment due date** will cause the hospital to be dis-enrolled on the re-enrollment due date.

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Dis-enrollment will impact claims processing and the hospitals' ability to verify eligibility until the re-enrollment has been completed.

The following hospitals have re-enrollment due dates coming up in the near future:

- Danbury Hospital - outpatient - 3/7/2022
- Mount Sinai Rehabilitation Hospital - inpatient - 3/9/2022
- Lawrence and Memorial Hospital - inpatient - 3/13/2022
- Lawrence and Memorial Hospital - outpatient - 3/16/2022
- Lawrence and Memorial Hospital - inpatient - 3/27/2022
- Mercy Hospital - inpatient - 3/27/2022
- William W. Backus Hospital - inpatient - 4/10/2022

Reminders/Upcoming Changes

Hospital Outpatient Flat Fee Schedule

Effective for dates of service January 1, 2022 and forward, DSS has updated the hospital outpatient flat fee rates and the hospital outpatient flat fee schedule has been updated. The flat rate was loaded into the system on December 15, 2021.

The Hospital Outpatient Flat fee schedule can be accessed and downloaded from the Connecticut Medical Assistance Program Web site www.ctdssmap.com. From this Web page, go to "Provider", then to "Provider Fee Schedule Download". Click on the "I accept" button and proceed to click on the Hospital Outpatient Flat Fee schedule. To access the CSV file, press the control key while clicking the CSV link, then select "Open."

1099s Now Available on Web Site

Hospitals are reminded they can download their 2021 1099s from the www.ctdssmap.com Web site. This functionality is available for all Master Users and any subordinate clerk accounts who have access to download PDF Remittance Advice files. The 2021 1099s were also mailed to hospitals the week of January 21, 2022.

Hospitals wishing to download their 2021 1099 from www.ctdssmap.com would do so by logging into their secure Web portal account, selecting Trade Files then download. Hospitals must then click on the 1099s selection located at the top of the drop-down menu.

The retention period for 1099s on the secure Web portal account is three (3) years. Hospitals are encouraged to download and save a local copy of the 1099s as after three (3) years, the downloadable files will be removed and no longer available.

Transition to Gainwell Technologies for ctixhosppay Email Box

Gainwell Technologies is pleased to announce that the hospital email box has migrated to @gainwelltechnologies.com. While emails sent to ctixhosppay@dxc.com will auto forward for a short period of time, hospitals are encouraged to begin using the ctixhosppay@gainwelltechnologies.com email address. Documentation, such as the Hospital Modernization page, will soon be updated to reflect the correct email address. As a reminder, hospitals should direct most of their inquiries to the PAC.

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If hospitals are experiencing extended call wait times, hospitals may email the provider assistance call center with their question at ctdssmap-provideremail@gainwelltechnologies.com. Please be sure to include your name and phone number with your inquiry.

The ctxixhosppay@gainwelltechnologies.com email box should be used to submit APC and DRG related questions only. All other inquiries should be directed to the Provider Assistance Center at 1-800-842-8440.

Holiday Closures

Please be advised, the Department of Social Services (DSS) will be closed on Friday, February 11, 2022 in observance of Lincoln's Birthday. The DSS offices will re-open on Monday, February 14, 2022.

Please be advised, the Department of Social Services (DSS) and Gainwell Technologies will be closed on Monday, February 21, 2022 in observance of the President's Day holiday. Both the DSS' and Gainwell Technologies' offices will re-open on Tuesday, February 22, 2022.