

interChange Provider Important Message

Hospital Monthly Important Message Updated as of 1/10/2022

*all red text is new for 1/10/2022

CMAP Addendum B January 2022

The January version of CMAP Addendum B is under development and will be posted to the Hospital Modernization page on the www.ctdssmap.com Web site once finalized.

The Department of Social Services (DSS) will be updating the Connecticut Medical Assistance Program (CMAP) Addendum B to incorporate the 2022 Healthcare Common Procedure Coding System (HCPCS) changes (additions, deletions and description changes) for dates of service January 1, 2022 and forward to remain compliant with the Health Insurance Portability and Accountability Act (HIPAA).

Payment rate changes for procedure codes assigned a status indicator G or K were updated and loaded into the system on December 28, 2021 with a January 1, 2022 effective date for dates of service January 1, 2022 and forward.

Due to the delay in receiving the Centers for Medicare and Medicaid Services (CMS) Addendum B files, DSS is unable to update the claims processing system by January 1, 2022. Any procedure code that is "NEW", changed or deleted will be updated in the near future. A separate communication will go out once the system has been updated.

For dates of service January 1, 2022 and forward the outlier dollar threshold has increased from \$5,075.00 to \$5,300.00.

Annual 3M Grouper Updates

Diagnosis Related Grouper (DRG) January Updates - DRG Weight, Average Length of Stay (ALOS) and Outlier Threshold

Please note that the updated DRG calculator has been updated and posted to the www.ctdssmap.com Web portal.

Provider Bulletins

Note that the following reflects an overview of provider bulletins distributed since the last Hospital Monthly Important Message was posted. Hospitals should use the links presented below to review the full bulletin.

Provider Bulletin [2021-101](#) - January 2022 Quarterly HIPAA Compliant Update - Consolidated Laboratory Fee Schedule

Effective for dates of service January 1, 2022 and forward, the Department of Social Services (DSS) is incorporating the January 2022 Healthcare Common Procedure Coding System (HCPCS) changes (additions, deletions, and description changes) to the Consolidated Laboratory fee schedule. DSS is making these changes to ensure that the Consolidated Laboratory fee schedule remains compliant with the Health Insurance Portability and Accountability Act (HIPAA).

Please refer to the provider bulletin for additional information.

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Provider Bulletin [2022-07](#) - Policy Updates and Changes to Clinical Review Criteria

The purpose of this provider bulletin is to notify enrolled Connecticut Medical Assistance Program (CMAP) providers of upcoming policy updates and changes to clinical review criteria for certain medical services and items.

Please refer to the provider bulletin for additional information.

TPL Audit Report - January 2022

The Third-Party Liability (TPL) Audit reports were sent to the following hospitals on **January 1, 2022**.

- Day Kimball Hospital
- The William W. Backus Hospital
- Norwalk Hospital Association
- Natchaug Hospital

As a reminder, failure to respond to an audit will result in a recoupment of claims. Any claims recouped can be identified by a region code 52 and the Explanation of Benefit (EOB) code 8282 - CLAIM HAS BEEN RECOUPED DUE TO TPL AUDIT FAILURE.

Re-enrollment Reminder for Hospitals

The hospitals are reminded to take note of their re-enrollment due date with CMAP. Failure to complete and submit their re-enrollment application in enough time to allow for review by DSS by **the re-enrollment due date** will cause the hospital to be dis-enrolled on the re-enrollment due date.

Dis-enrollment will impact claims processing and the hospitals' ability to verify eligibility until the re-enrollment has been completed.

The following hospitals have re-enrollment due dates coming up in the near future:

- The Hospital of Central Connecticut - outpatient - 1/13/2022
- Danbury Hospital - outpatient - 3/7/2022
- Mount Sinai Rehabilitation Hospital - inpatient - 3/9/2022
- Lawrence and Memorial Hospital - inpatient - 3/13/2022
- Lawrence and Memorial Hospital - outpatient - 3/16/2022
- Lawrence and Memorial Hospital - inpatient - 3/27/2022
- Mercy Hospital - inpatient - 3/27/2022
- William W. Backus Hospital - inpatient - 4/10/2022

Reminders/Upcoming Changes

[Claims Re-processing](#)

Outpatient Crossover Claim Issue

It has come to the Department of Social Services (DSS') attention that there are claims that electronically crossed-over directly from Medicare to the Connecticut Medical Assistance Program (CMAP) between December 23, 2021 through January 3, 2023 that are denying for Explanation of Benefits (EOB) code 2513 - Other Payer Adjudication Date is Invalid. Medicare has communicated that due to the recent holidays, there was a delay in their batch claims cycle(s), resulting in the Medicare

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payment date being later than the date the claims crossed over to CMAP. Claims that set this edit due to the delay in Medicare's payment date(s) were systematically identified and reprocessed and will appear on the hospital's January 11, 2022 Remittance Advice (RA).

Transition to Gainwell Technologies for ctxixhosppay Email Box

Gainwell Technologies is pleased to announce that the hospital email box has migrated to @gainwelltechnologies.com. While emails sent to ctxixhosppay@dxc.com will auto forward for a short period of time, hospitals are encouraged to begin using the ctxixhosppay@gainwelltechnologies.com email address. Documentation, such as the Hospital Modernization page, will soon be updated to reflect the correct email address. As a reminder, hospitals should direct most of their inquiries to the PAC.

If hospitals are experiencing extended call wait times, hospitals may email the provider assistance call center with their question at ctdssmap-provideremail@gainwelltechnologies.com. Please be sure to include your name and phone number with your inquiry.

The ctxixhosppay@gainwelltechnologies.com email box should be used to submit APC and DRG related questions only. All other inquiries should be directed to the Provider Assistance Center at 1-800-842-8440.

Holiday Closures

Please be advised, the Department of Social Services (DSS) and Gainwell Technologies will be closed on Monday, January 17, 2022 in observance of the Martin Luther King, Jr. holiday. Both the DSS' and Gainwell Technologies' offices will re-open on Tuesday, January 18, 2022.