

# interChange Provider Important Message

## **Attention All Home Health Agencies/Access Agencies: Clarification to Provider Bulletin 2022-03 and Provider Bulletin 2022-04 regarding Prior Authorization (PA) for Home Health services**

This Important Message serves as further clarification to Provider Bulletin 2022-03 and Provider Bulletin 2022-04 in reference to Prior Authorization (PA) for Home Health services for clients covered under the Connecticut Home Care Program for Elders, Acquired Brain Injury (ABI), Autism, Connecticut Home Care (CHC) or Personal Care Assistance (PCA) Waiver.

Home Health Agencies are reminded that PA for Home Health services to clients covered under the CHCPE, ABI, CHC and PCA Waiver benefit plans are obtained from the Access Agency that case manages the client. These service authorizations are uploaded via batch or entered interactively via the Web Portal to Gainwell Technologies. Services that are at or below standard benefit are auto approved. Those that exceed the standard benefit remain in an in-process status until reviewed by the Department of Social Services (DSS) for medical necessity.

PA for Home Health services provided to Autism (AUT) Waiver clients are obtained from the client's DSS Autism Case Manager who enters the PA via the Web Portal. Services below or at the standard benefit will auto approve, while those above will remain in an in-process status until reviewed by DSS for medical necessity.