



Connecticut Medical Assistance Program Workshops For Home Health Providers

Presented by

The Department of Social Services (DSS) and DXC Technology

Are you or your staff in need of a refresher on current Connecticut Medical Assistance Program procedures related to Home Health claim submission guidelines? If you’ve answered yes, please join us! The following workshops are being offered as an overview of Home Health Program Services for HUSKY clients and clients with a waiver benefit. These workshops will provide important information about the Connecticut Medical Assistance Program (CMAP) as well as provide a review of Home Health guidelines for the submission of claims, claims reprocessing and other important topics that impact Home Health providers.

Workshop Topics Will Include:

2019 Updates	Electronic Visit Verification (EVV)
Eligibility	Prior Authorization
Claim Denial and Corrective Action	Medicare Cost Avoidance
Monthly Claims Reprocessing	Remittance Advice (RA)
Claim Audit	

Please follow the registration instructions below to register for the workshop of your choice. Seating is limited for the Connecticut Hospital Association (CHA) site workshop, so be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us. We look forward to seeing you at our workshops!

WORKSHOP LOCATIONS, DATES, AND TIMES

Workshop locations, dates, and times for the Home Health workshops are listed below. The registration links are listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please click [here](#) or refer to “How to Register for a Workshop” instructions beginning on page two (2) of this document.

Workshop Locations, Dates and Times:

Registration Due Dates:

Connecticut Hospital Association, 110 Barnes Road, Wallingford, CT

Monday, October 14, 2019 9:00 AM – 12:00 PM

[2019 Home Health Refresher - CHA](#)

Monday, October 7, 2019

HPE MyRoom Virtual Classroom Training

Friday, October 25, 2019 9:00 AM – 12:00 PM
[10/25/19 Home Health Refresher – HPE MyRoom](#)

Friday, October 18, 2019

Tuesday, October 29, 2019 1:00 PM – 4:00 PM
[10/29/19 Home Health Refresher – HPE MyRoom](#)

Tuesday, October 22, 2019

HOW TO REGISTER FOR A WORKSHOP

To register for these workshops, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the **Home Health Workshop** you wish to attend and click on the Registration Link.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with DXC Technology. If you do not receive a confirmation number, you have not successfully registered for this workshop.

Please be sure to include all registration information indicated below to ensure timely and accurate attendance registration.

HPEMyRoom Virtual Classroom Training DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the training. At the same time, participants will dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email from DXC Technology with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received two (2) days prior to the training, please contact the Provider Assistance Center at 1-800-842-8440.

The following information is required when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (**Required for HPE MyRoom Virtual Classroom Training**)
- Name of Attendee

IMPORTANT NOTICES:

CHA is a smoke-free campus.

******* NO SMOKING ALLOWED*******

The use of tobacco products is prohibited on the grounds, sidewalks, delivery areas, and parking lots.
Refreshments will **not** be served.

Inclement Weather

Should inclement weather occur on the date of a workshop, resulting in a cancellation, DXC Technology will post a notice of workshop cancellation at **1-844-225-1164, extension 2154000.**

DIRECTIONS

Connecticut Hospital Association

110 Barnes Road, Wallingford, CT 06492 (203) 265-7611

- **1-91 NORTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn LEFT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *7th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **I-91 SOUTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn RIGHT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *6th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **Wilbur Cross (Route 15) NORTHBOUND:** Take Exit 66. At the end of the Exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *4th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **Wilbur Cross (Route 15) SOUTHBOUND:** Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn
LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **I-84 EASTBOUND:** Take Exit 27. Proceed onto Route 691 East. Follow to the WILBUR CROSS PARKWAY SOUTHBOUND. Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

***IMPORTANT ~ Traffic light count includes light at the end of ramp**