

interChange Provider Important Message

Attention All Home Health Agencies: Rate Increase Claim Reprocessing

In response to provider concerns, the Department of Social Services (DSS) has advised Gainwell Technologies to run a special cycle to reprocess home health claims that had a rate increase retroactive to August 1, 2021 and have not yet been systematically re-processed.

The re-processed claims will appear on your February 15, 2022 Remittance Advice (RA) with an Internal Control Number (ICN) beginning with a region code of 53.

This supersedes any previous information regarding claims re-processing dates for the second financial cycle in February.

