



Connecticut Medical Assistance Program Workshops For Home Health Providers

Presented by

The Department of Social Services (DSS) and DXC Technology

Are you or your staff in need of a refresher on current Connecticut Medical Assistance Program procedures related to Home Health claim submission guidelines? If you’ve answered yes, please join us! The following workshops are being offered as an overview of Home Health Program Services for HUSKY clients and clients with a waiver benefit. These workshops will provide important information about the Connecticut Medical Assistance Program (CMAP) as well as provide a review of Home Health guidelines for the submission of claims, claims reprocessing and other important topics that impact Home Health providers.

Workshop Topics Will Include:

2020 Updates	COVID-19 Program Updates
Eligibility	Electronic Visit Verification (EVV)
Claim Denial and Corrective Action	Prior Authorization
Monthly Claims Reprocessing	Medicare Cost Avoidance
Claim Audit	Remittance Advice (RA)

Please follow the registration instructions below to register for the workshop of your choice. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us. We look forward to seeing you at our workshops!

WORKSHOP LOCATIONS, DATES, AND TIMES

Workshop locations, dates, and times for the Home Health workshops are listed below. The registration links are listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please click [here](#) or refer to “How to Register for a Workshop” instructions beginning on page two (2) of this document.

Workshop Locations, Dates and Times:

HPE MyRoom Virtual Classroom Training

Wednesday, September 30, 2020 9:00 AM- 12:00 PM
[Home Health Refresher Refresher – HPE MyRoom](#)

Thursday, October 1, 2020 1:00 PM – 4:00 PM
[Home Health Refresher Refresher – HPE MyRoom](#)

Registration Due Dates:

Thursday, September 24, 2020

Thursday, September 24, 2020

HOW TO REGISTER FOR A WORKSHOP

To register for these workshops, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the **Home Health Workshop** you wish to attend and click on the Registration Link.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with DXC Technology. If you do not receive a confirmation number, you have not successfully registered for this workshop.

Please be sure to include all registration information indicated below to ensure timely and accurate attendance registration.

HPEMyRoom Virtual Classroom Training DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the training. At the same time, participants will dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email from DXC Technology with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received two (2) days prior to the training, please contact the Provider Assistance Center at 1-800-842-8440.

The following information is required when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (**Required for HPEMyRoom Virtual Classroom Training**)
- Name of Attendee