



**A Connecticut Medical Assistance Program
Refresher Workshop
For Home Health Providers**

Presented by

The Department of Social Services (DSS) and Gainwell Technologies

Are you or your staff in need of a refresher on current Connecticut Medical Assistance Program procedures related to Home Health claim submission guidelines? If you've answered yes, please join us! The following workshops are being offered as an overview of Home Health Program Services for HUSKY clients and clients with a waiver benefit. These workshops will provide important information about the Connecticut Medical Assistance Program (CMAP) as well as provide a review of Home Health guidelines for the submission of claims, claims reprocessing and other important topics that impact Home Health providers.

Workshop Topics Will Include:

2021 Updates	COVID-19 Program Updates
Eligibility	Electronic Visit Verification (EVV)
Claim Denial and Corrective Action	Prior Authorization (PA)
Monthly Claims Reprocessing	Medicare Cost Avoidance
Claim Audit	Remittance Advice (RA)

Please follow the registration instructions below to register for the workshop of your choice. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us! We look forward to your attendance at one of the workshops noted below.

WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop locations, dates and times for the Home Health Refresher workshops are listed below. The registration links are listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the "How to Register for a Workshop" instructions below if you require further assistance with the registration process.

Virtual Classroom Dates and Times:

Registration Due Date:

Thursday, December 2, 2021

9:00 am – 12:00 pm

Monday, November 29, 2021

<https://www.surveymonkey.com/r/HHdec2021>

Tuesday, December 7, 2021

1:00 pm – 4:00 pm

Thursday, December 2, 2021

<https://www.surveymonkey.com/r/HHdec2021>

HOW TO REGISTER FOR A WORKSHOP

To register for this workshop, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the Home Health Refresher Workshop you wish to attend and click on the Registration Link.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with Gainwell Technologies. **If you do not receive a confirmation number, you have not successfully registered for this workshop.**

Please be sure to include all registration information indicated below to ensure timely and accurate attendance registration.

Virtual Classroom Training

Gainwell Technologies utilizes internet virtual classrooms via Microsoft Teams that allow class participants to attend a workshop without leaving their office. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this confirmation email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for Internet Virtual Classroom Training)
- Name of Attendee

Inclement Weather

Should inclement weather occur on the date of a workshop resulting in a cancellation, Gainwell Technologies will post a notice of workshop cancellation at **1-833-700-8959, extension 3154000.**