

interChange Provider Important Message

Home Health Agencies (HHA) HUSKY Health Secure Provider Web Portal Sign Up

As DSS prepares for the unwinding of the Public Health Emergency (PHE), we want to ensure the continuation of services to our most vulnerable populations. We encourage Home Health Agencies to use the link below and create a user account to our HUSKY Health secure provider web portal to access your patients who have open authorizations for home health services, including the end date of the patient's eligibility. This access allows you to prompt the patient or caregiver to complete their eligibility redetermination documentation.

Enter the website URL: <https://portal.ct.gov/husky> to access the public HUSKY Health homepage and click on "Information for Providers."

Select the "Provider Login" button to access the HUSKY Health secure provider web portal.

If you already have an account, enter your "Username" and "Password."

If you need to create an account, choose "Click here to create your user account."

After you create an account and complete a request to access the **Home Health Agency Provider reports**, you will be able to view weekly reports of your patients.

Steps for Home Health Agency (HHA) Providers to sign up and receive reports:

1. HHA will create an account on the HUSKY Health secure provider web portal (link provided above).
2. Once the account is created, go to the "Patient Reports" tab.
3. In the "Home Health Agency Provider" section, click on the "Subscribe to Reports."
4. Complete the "Request for Report Access" form to be granted access to the "Home Health Agency Provider reports."
5. The request form will be reviewed and validated.
6. Once approved, you can access the reports when they are posted weekly on the web portal.
7. Email notifications will be sent to alert you that the **Home Health Agency Provider reports** are available for you to view.

If technical assistance is needed with signing up for the HUSKY Health Secure Provider Web Portal or requesting report access, please call Web Support at 1-877-606-5172 Monday through Friday 9:00 a.m. - 4:00 p.m. or email us at websupport@chnct.org.

