

interChange Provider Important Message

To: DSS Home and Community Based Waiver Providers

**URGENT 1% Value Based Payment: IMMEDIATE ACTION
REQUIRED BY NOVEMBER 1, 2022**

Home and community-based waiver providers may receive a value based payment (VBP) equal to a 1% rate increase on certain prior period claims by participating in the Department of Social Services' VBP initiative. Payments will be based on claims submitted from July 1, 2022 - September 30, 2022. Payments will be made in November.

For providers who are already participating, please follow guidance below:

To receive the November VBP, providers must complete Requirements 1 and 2 by November 1, 2022.

REQUIREMENT 1:

CONNIE Requirement: To support DSS HCBS ARPA program, Connie is developing a web-based application for HCBS providers to support client care coordination. Connie developed a survey to get input on the web-based application. The purpose of this survey is to help us understand what client information you need to support meeting the program goals.

Providers must participate in the CONNIE survey AND identify a 'champion' in the agency who will participate in learning collaboratives and provide input related to DSS' design and development of initiatives. The CONNIE survey will be distributed via email to the email you have on record with CONNIE. Any changes with designated staff should be reported to CONNIE. The next Value Based Payment Requirement is to complete the following survey by November 1, 2022, and return it to heidi.wilson@connect.org.

Access the survey [HERE](#)

Please review the **Example Users Views** available [HERE](#) which provides visual examples of what the web-based application could include and answer the questions in the survey. And here is a short video walking you through the different features described in the PowerPoint, available [HERE](#)
: Passcode: ^Vn8.2A3



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REQUIREMENT 2:

Training Requirement: Trauma Informed Care Racial Equity Training

Supervisors and Managers: Supervisors and managers who completed the first 2 learning modules must complete the Implicit Bias (third module) training. Supervisors and managers hired in the last 4 months, must complete all 3 modules for the contractor to meet the benchmark. 80% of new and existing staff must successfully complete the training.

Direct support staff and other administrative staff (non-management): Staff who are not classified as managers, including direct support staff, must complete Cultural Humility (second module) training, and new non-management staff must complete the Health Equity and Self-Management (first module) by no later than November 1, 2022. *The compliance rate is 25% of all non-management staff.*

The following trainings are required for the 1% Value Based Payment:

- Module 1 - Health Equity & Self Management
- Module 2 - Cultural Humility
- Module 3 - Implicit Bias

Training Thresholds to be completed by November 1, 2022:

	Module 1	Module 2	Module 3
Supervisors & Managers	100%	100%	100%
New Supervisors & Manager (Hired on or after 6/1/2022)	100%	100%	100%
Direct Support & Administrative Staff	25%	25%	-
New Field & Administrative Staff (Hired on or after 6/1/2022)	25%	-	-

Additional information is located at this link:

<https://portal.ct.gov/DSS/Common-Elements/Home-and-Community-Based-Services/Value-Based-Payments>



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For new providers who did not yet participate, please follow the guidance below.

For all NEW providers that are interested in participating, the following [2 requirements](#) must be completed by November 1st.

Requirement 1: New providers must enter into a data sharing agreement, sign use case, and complete survey with Connie.

***** Getting Started with Connie *****

To participate, HCBS providers will be required to sign a Simple Data Sharing Organization Agreement with Connie (SDSOA). The formal agreement will be provided through DocuSign for signature. To receive the formal agreement, each interested HCBS provider will complete and submit the online [* Interest in Connecting Form*](#). Submitting this form does not obligate you to participate.

Requirement 2: Supervisors and Managers must complete the three trainings offered by OSD: Implicit Bias, Cultural Humility, and Health Equity and Self-Management. 25% of non-management staff must complete Health Equity and Self-Management Cultural Humility.

***** Getting Started with Training *****

Requirement 2:

To enroll in the Trauma Informed Care Racial Equity Lens Initiative training, HCBS providers will complete the [* Learn Center Personnel Data - HCBS ARPA Training Form*](#) and submit it to the DSS Office of Organizational & Skill Development (OSD) care of Ana Allendorf and Eric Boisvert at [[* Dsslearncentersupport@ct.gov](mailto:Dsslearncentersupport@ct.gov) | <mailto:Dsslearncentersupport@ct.gov>]. **Be sure to include all applicable HCBS Provider Medicaid AVRS Numbers with submission of the training form.**

Below is the breakdown of the percentage of staff that must complete Module 1: Health Equity & Self Management by November 1st.

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Module 1

Supervisors & Managers	100%
New Supervisors & Manager (Hired on or after 6/1/2022)	80%
Direct Support & Administrative Staff	25%
New Field & Administrative Staff (Hired on or after 6/1/2022)	25%

As managers, supervisors and employees complete the courses of the Trauma Informed Care Racial Equity Lens Initiative training program, a report will be sent to DSS for processing.

Eligible providers include those agencies that provide direct support.

Excluded providers: Assistive Technology; Environmental Accessibility Modifications, Personal Response System, Skilled Chore, Specialized Medical Equipment, Individual Goods and Services, and all Self-Directed Services.

For more information contact: Karri Filek at Karri.Filek@ct.gov