

interChange Provider Important Message

Attention: All Pharmacists

HUSKY Health members often first find out that their coverage is not active when they attempt to pick up a prescription. Pharmacists are important partners in assisting HUSKY Health members with retaining or regaining HUSKY Health Coverage. Here's how you can help:

- HUSKY Health members should be reminded to keep their contact information up to date to receive important notices and information from the Department of Social Services (DSS) and Access Health CT (AHCT). The attached poster can be printed and posted in client facing areas.
- If you encounter a HUSKY Health member for whom coverage is not active, advise them to contact either AHCT or DSS, depending on what type of HUSKY coverage they were enrolled in. HUSKY Health members will be able to identify what type of coverage they had by looking at the letter printed on their blue and white HUSKY Health ID card.
 - HUSKY A, B, and D members should contact AHCT: 1-855-805-4325 or accesshealthct.com
 - HUSKY C members should contact DSS: 1-855-626-6632 or myDSS.ct.gov
- Renewals and applications for all HUSKY Health programs can be completed online or over the phone.

Help HUSKY Health members prevent a lapse in coverage by reminding them to keep their contact information up to date in order to receive important notices and information from DSS and AHCT.

- If they are unsure where to go to update contact information, they can visit: ct.gov/updateusdss for direction on where to log in to update their information.

The attached poster can be printed and displayed in the pharmacy or shared with HUSKY Health members. [HUSKY Renewal Reminder Poster](#)





Attention HUSKY Health Members: Renewals Coming Soon!

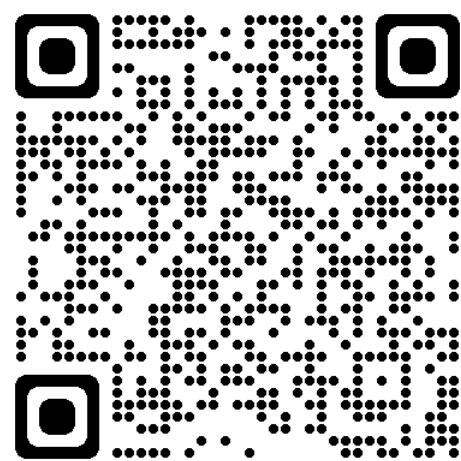
- You will receive a notice when it is time to renew
- DSS will first try to automatically renew your coverage
- If your coverage cannot be automatically renewed, a renewal form will be included



What can I do to get ready?

Make sure your contact information is up to date so you can receive important information about your HUSKY Health coverage

ct.gov/UpdateUsDSS





Atención miembros de HUSKY Health: ¡Renovaciones próximamente!

- Recibirá un aviso cuando sea el momento de renovar
- DSS primero intentará renovar automáticamente su cobertura
- Si su cobertura no se puede renovar automáticamente, se incluirá un formulario de renovación



¿Qué puedo hacer para estar listo?

Actualice su información de contacto para que pueda recibir información importante sobre su cobertura de HUSKY Health

ct.gov/UpdateUsDSS

