

# interChange Provider Important Message

## **Attention: Home Health Providers**

**Reminder of Electronic Visit Verification (EVV) Home Health Provider Survey and Upcoming Town Hall Session Dates**

### **Reminder of EVV Home Health Provider Survey**

Gainwell Technologies would like to remind Home Health providers to complete the **EVV Home Health Provider Survey**. This online survey is used to identify which providers are planning to utilize the State's existing EVV system, i.e., Santrax Agency Management (SAM), as well as those planning to transition to an Alternate EVV solution. The responses we receive will help us to further target the training and outreach plan to providers' needs.

The online survey can be accessed by clicking the following link: [EVV Home Health Provider Survey \(surveymonkey.com\)](https://survey.monkey.com). A link to the survey can also be found by referring to provider bulletin [PB 2023-07 "Home Health Electronic Visit Verification \(EVV\) Implementation Update and Request for Survey Response"](#). The bulletin can be accessed from the [www.ctdssmap.com](http://www.ctdssmap.com) Web site. From the Home page, click on Information, then Publications, select 23 from the year dropdown, enter 07 in the bulletin number field, and click *search*.

### **Upcoming Town Hall Session Dates**

We would also like to announce the first two Town Hall sessions held by Sandata Technologies which will offer important training and information. Please note, prior to the first Town Hall session, a link will be provided to the Alternate EVV technical specifications for providers choosing to use the Alternate EVV solution.

- **Tuesday, February 21, 2023 - 11:00 am - 12:00 pm EST - Town Hall 1<sup>st</sup> session** - Review the Alternate EVV specifications with providers and vendors
- **Monday, February 27, 2023 - 2:00 pm - 3:00 pm EST - Town Hall 2<sup>nd</sup> session** - Testing and provider registration

A bulletin will be issued soon with registration links for the Town Halls. Any provider considering usage of an Alternate EVV solution should attend the first session. Any questions about Alternate EVV, or the difference between this option and SAM, that you would like addressed by Sandata can be directed to the EVV mailbox at [ctevv@gainwelltechnologies.com](mailto:ctevv@gainwelltechnologies.com). Questions should be submitted to the EVV mailbox **no later than 5:00 pm on Thursday, February 16, 2023**.

Training for those providers who are new to or choosing to remain in SAM will also be provided at a later date; the training dates will be forthcoming in future communications.

