

interChange Provider Important Message

Attention: Home Health Providers

- 1. Notification of Edit 3327 to Post and Pay for Home Health Claims**
- 2. Notification of Updated Alternate Electronic Visit Verification (EVV) Specifications and Availability of Third & Final Town Hall Session**

As communicated in [Provider Bulletin 2023-07](#), Section 12006 of the 21st Century Cures Act established a requirement for all states to use an EVV system for Medicaid home health care services (HHCS).

To support this federal mandate, the Department of Social Services (DSS) has approved the use of an Open Vendor EVV model for the HHCS implementation to support both Medicaid waiver and non-waiver members. This will allow home health providers the opportunity to use a third-party (“Alternate”) EVV system or the State’s existing EVV system, i.e., SAM, to capture visit data. Alternate EVV specifications have been published and a series of Town Hall sessions have been conducted for providers that wish to transition to the capturing of HHCS in an Alternate EVV solution.

The changes to accept all home health visit data from either an Alternate EVV system or the State’s existing EVV system, SAM will be implemented starting on March 23, 2023. DSS acknowledges that providers planning to transition to an Alternate EVV solution are currently working with their vendors as well as Sandata Technologies. For questions related to Alternate EVV support, providers can contact Sandata at the following email address: ctaltevv@sandata.com.

1. Edit 3327 Post and Pay Notification

Effective for dates of service March 23, 2023 and forward, edit 3327 (i.e., “Confirmed Visit Not Found”) **may appear on home health claims in a *post and pay* status**. This will allow providers time to implement EVV for HHCS. Please note, a *post and pay* status means that the error is informational and will not affect payment of these claims. The date on which this edit will be enforced for all home health claims will be communicated in a future notification.

2. Updated Alternate EVV Specifications and Town Hall Session #3 Posted on EVV Home Health Implementation Documentation Web Page

An updated version of the Alternate EVV Vendor Specifications (v1.2) is available on the *Home Health Implementation Documentation* page of the Connecticut



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Medical Assistance Program (CMAP) Web site. Providers may go to the www.ctdssmap.com Web site. From the Home page, click on *Electronic Visit Verification*, then *Important Documentation*, and finally *Home Health Implementation Documentation*.

[HH EVV Vendor Specification v1.2](#)

The third and final Alternate EVV Town Hall session is now available on the *Home Health Implementation Documentation* Web page on the www.ctdssmap.com Web site.

Town Hall 3 rd Session - March 16, 2023	Presentation Materials: CT Home Health Alternate EVV Town Hall Session 3	Recorded Session: CT DSS Home Health Alternate EVV Vendor & Provider Town Hall #3
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The presentations and recordings for the first two Alternate EVV Town Hall sessions, as well as important supplementary information concerning the home health implementation, are also available on the aforementioned Web page. For additional information regarding the Town Hall sessions and a link for vendors to the Alternate EVV specifications, please refer to [Provider Bulletin 2023-10](#).

As a reminder, questions related to EVV can be submitted securely to ctevv@gainwelltechnologies.com.

