

# interChange Provider Important Message

## Attention: Home Health Providers

### **Alternate Electronic Visit Verification (EVV) Provider – Vendor Registration and Notification of Revised Provider Bulletin 2023-07**

#### *Alternate EVV Provider - Vendor Registration*

For those Home Health Care Services (HHCS) providers choosing to transition to an Alternate EVV solution, the first step in the registration process is filling out the online form provided by Sandata Technologies to register your EVV vendor. A link for the online registration form is available below:

#### [Provider Vendor EVV Registration](#)

Important points to remember:

- If you are a HHCS provider with multiple Home Health Automated Voice Response System (AVRS) IDs, you will need to register under each ID. Multiple accounts will be required.
- You must complete all required fields.
- Once you have completed the registration, an official request will be automatically generated to Sandata.
- Sandata will then confirm the receipt of your registration and will respond with any follow-up questions as needed.

#### ***Updated Guidance for providers choosing to move from Sandata Agency Management (SAM) to the Alternate EVV solution for HHCS***

Please note that a HHCS provider typically only has one AVRS ID for both their waiver and non-waiver Home Health services. When making your decision to either remain with SAM or to move to an Alternate EVV solution for HHCS the recommendation is that member data for both Medicaid waiver and non-waiver members must be solely maintained in SAM or the Alternate EVV solution.

The next Town Hall session for Alternate EVV will be held on **Monday, February 27, 2023, from 2:00 pm - 3:00 pm EST** and will cover the topics of testing and provider registration. For those providers who still need to enroll for this session, please refer to [Provider Bulletin 2023-10](#) (“Electronic Visit Verification (EVV) Town Hall Notification and File Specifications”) for the link to register.



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For an overview of the Home Health EVV Vendor Specifications and associated User Guide, please visit the *Electronic Visit Verification* page via the [www.ctdssmap.com](http://www.ctdssmap.com) Web site. From the main page, click “Electronic Visit Verification”, and then “Important Documentation”. From there you will see a link for “Home Health Implementation Documentation”.

## **Notification of Revised Provider Bulletin 2023-07**

Please note that [Provider Bulletin 2023-07](#) (“Home Health Electronic Visit Verification (EVV) Implementation Update and Request for Survey Response”) has been revised. The updated version can be found on the [www.ctdssmap.com](http://www.ctdssmap.com) Web site by clicking “Information”, then “Publications” and using the *Bulletin Search* feature.

Any questions or comments related to EVV can be submitted securely to [ctevv@gainwelltechnologies.com](mailto:ctevv@gainwelltechnologies.com).