interChange Provider Important Message

Welcome to the Connecticut Medical Assistance Program Electronic Visit Verification Implementation Important Message

(Last updated on 030216) Please note: Revised data will appear in red.

The Department of Social Services has recently finalized contract negotiations with Hewlett Packard Enterprise, their MMIS contractor, to implement Electronic Visit Verification (EVV) in the CT Medical Assistance Program (CMAP). HPE is partnering with Sandata to implement their suite of products (Santrax™) that will be integrated with interChange. Detail system design has begun, and this Important Message will provide up to date information on the implementation. Providers are encouraged to visit this site often to obtain the most current information published to the provider community.

EVV Implementation Overview

Effective for dates of service July 1, 2016, providers who deliver select home and community based services will be required to implement the Department's new EVV system for purposes of scheduling, visit verification and claim submission. HPE and Sandata have developed a Frequently Asked Questions (FAQ) document which provides answers to many questions received since the initial provider workshop was held in November, 2015. Links to the FAQ and workshop presentation are located below.

Questions related to the Department's EVV implementation may be sent to the following e-mail address: ctevv@hpe.com.

[Frequently Asked Questions](#)

Workshop Presentations

[Introduction to Electronic Visit Verification](#)

Hewlett Packard Enterprise