



**A Connecticut Medical Assistance Program Workshop  
for Recently Enrolled Doulas and Doula Groups**

**Presented by:**

**The Department of Social Services (DSS) and Gainwell Technologies**

The following Virtual Classroom Workshop is being offered to assist providers who have recently enrolled in Medicaid as certified Doulas and Doula Groups. This workshop will familiarize providers with the information and resources available to Doulas and Doula Groups to be successful with their Medicaid billing. We will go over what to expect when it comes time for re-enrollment, eligibility verification, claims processing and web claim submission information and much more. This Workshop will also review secure Web Account set-up for self-service provider file maintenance.

**Workshop Topics Will Include:**

• Doula Specific Billing Guidance	• Web Account Capabilities
• Prior Authorization	• Telehealth Guidelines
• Access and Set-up of Secure Web Account	• Fee Schedule
• Eligibility Verification	• Provider Resources
• Re-Enrollment	• Claims Processing and Web Claim Submission Information

Please follow the registration instructions below to register for the workshop. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us! We look forward to your attendance at one of the workshops noted below.

**WORKSHOP LOCATION, DATE, AND TIME**

**The location, date, and time for the CT Medical Assistance Program: Informational Webinar for Doulas workshop is listed below. To register for the workshop, select the link and register online.** Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

**Virtual Classroom Dates and Times:**

**Wednesday, May 13, 2026**

**[www.surveymonkey.com/r/26DW133](http://www.surveymonkey.com/r/26DW133)**

**9:00 am – 11:00 am**

**Registration Due Date:**

**Sunday, May 10, 2026**

# HOW TO REGISTER FOR A WORKSHOP

To register for this workshop, visit the [www.ctdssmap.com](http://www.ctdssmap.com) Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the **CT Medical Assistance Program: Informational Webinar for Doulas** and click on the Registration Link.

**Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number.** Please retain this number for your records should you need to discuss your registration with Gainwell Technologies. **If you do not receive a confirmation number, you have not successfully registered for this workshop.**

Please be sure to include all registration information indicated below to ensure timely and accurate attendance registration.

## Virtual Classroom Training

Gainwell Technologies utilizes internet virtual classrooms via Microsoft Teams that allow class participants to attend a workshop without leaving their office. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this confirmation email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

**Please supply the following information when registering for a workshop:**

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for Internet Virtual Classroom Training)
- Name of Attendee