



A Connecticut Medical Assistance Program Workshop For Dental Billing Providers

Presented by:

The Department of Social Services (DSS) and Gainwell Technologies

Are you onboarding new staff, or could you or your current team benefit from a Dental Refresher on the Connecticut Medical Assistance Program? This workshop will help you and your staff get up to speed with key dental policy refreshers, recent dental updates and guidance on applying these changes to dental billing and claims processing. We encourage you and your team to attend.

Workshop Topics Will Include:

• Dental Provider Updates	• Web Claim Submission
• Provider Enrollment/Re-Enrollment	• Prior Authorization
• Web Maintenance	• Remittance Advice Overview
• Dental Fee Schedules	• Third Party Liability
• Dental Resources	• Questions & Comments

Please follow the registration instructions below to register for the workshop of your choice. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us! We look forward to your attendance at one of the workshops noted below.

WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop dates and times for the Dental Refresher workshops are listed below. The registration links are listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

Workshop Dates and Times:

Wednesday, March 11, 2026 9:00 am – 12:00 pm
<https://www.surveymonkey.com/r/26DRW070>

Thursday, March 26, 2026 9:00 am – 12:00 pm
<https://www.surveymonkey.com/r/26DRW085>

Registration Due Dates:

Sunday, March 8, 2026

Monday, March 23, 2026

HOW TO REGISTER FOR A WORKSHOP

To register for a workshop, visit the www.ctdssmap.com Web site, go to the Information/Publications Page, scroll down to the Provider Workshop Invitation Forms section, and click on the New Provider Workshop Invitation link.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with Gainwell Technologies. **If you do not receive a confirmation number, you have not successfully registered for this workshop.**

Please be sure to include all registration information indicated below to ensure timely and accurate attendance registration.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number/AVRS ID
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for Internet Virtual Classroom Training)
- Name of Attendee

Virtual Classroom Training

Gainwell Technologies utilizes internet virtual classrooms via Microsoft Teams that allow class participants to attend a workshop without leaving their office. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received three (3) days prior to the training, please contact the Provider Assistance Center at 1-800-842-8440.