



A Connecticut Medical Assistance Program Workshop

For Dental Providers

Presented by

The Department of Social Services (DSS) and DXC Technology

Are you or your staff in need of a refresher on the current Connecticut Medical Assistance Program policies and procedures related to dental services? We will discuss tools and resources available to assist dental providers in their claim submission and discuss any changes to the Program that may impact you. We encourage you and your staff to attend.

Workshop Topics Will Include:

• Web Account	• Prior Authorization and Fee Schedule
• Provider Re-Enrollment	• Program Limitations
• Demographic Maintenance	• Web Claim Submission/Adjustments
• Client Eligibility	• Provider Resources

Please follow the registration instructions below to register for the workshop of your choice. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us, we look forward to seeing you at our workshops!

WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop dates and times for the Dental Refresher workshop are listed below. The registration links are listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

HPE MyRoom Virtual Classroom Training Dates and Times:

Registration Due Date:

Wednesday, August 19, 2020 9:00 am – 12:00 pm

Friday, August 14, 2020

<https://www.surveymonkey.com/r/08192020>

Tuesday, August 25, 2020 1:00 pm – 4:00 pm

Thursday, August 20, 2020

<https://www.surveymonkey.com/r/08252020>

HOW TO REGISTER FOR A WORKSHOP

To register for this workshop, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the Dental Refresher Workshop and click on the Registration Link.

HPE MyRoom Virtual Classroom Training

DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a “key” to an internet classroom to attend the **Dental Refresher Workshop**. Providers will need to download HPE MyRoom and set up an account in order to attend the virtual classroom training. In addition, participants will also dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this confirmation email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for Internet Virtual Classroom Training)
- Name of Attendee

Inclement Weather

Should inclement weather occur on the date of a workshop resulting in a cancellation, DXC Technology will post a notice of workshop cancellation at **1-833-700-8959, extension 315400**