A Connecticut Medical Assistance Program Workshop

For Dental Providers

Presented by

The Department of Social Services (DSS) and DXC Technology

Are you or your staff in need of a refresher on the current Connecticut Medical Assistance Program policies and procedures related to dental services? We will discuss tools and resources available to assist dental providers in their claim submission, and discuss any changes to the Program that may impact you. We encourage you and your staff to attend.

Workshop Topics Will Include:

• Web Account (including eDelivery feature)	• Prior Authorization and Fee Schedule
• Provider Re-Enrollment	• Program Limitations
• Demographic Maintenance	• Web Claim Submission/Adjustments
• Client Eligibility	• Provider Resources

Please follow the registration instructions below to register for the workshop of your choice. Seating is limited at the CHA location, so be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us, we look forward to seeing you at our workshops!

WORKSHOP LOCATIONS, DATES, AND TIMES

The locations, dates and times for the Dental Refresher Workshops are listed below. The registration link is listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the "How to Register for a Workshop" instructions below if you require further assistance with the registration process.

Workshop Locations, Dates and Times: **Registration Due Date:**

Connecticut Hospital Association, 110 Barnes Road, Wallingford, CT
Tuesday, July 30, 2019   1:00 pm – 4:00 pm   **Thursday, July 25, 2019**
CHA Registration 07/30/2019

HPE MyRoom Virtual Classroom Training
Thursday, August 8, 2019   9:00 am – 12:00 pm   **Monday, August 5, 2019**
HPE MyRoom 08/08/2019

HOW TO REGISTER FOR A WORKSHOP

To register for this workshop, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the Dental Refresher Workshop and click on the Registration Link.

Due to limited seating availability, the workshop held at the Connecticut Hospital Association is limited to two (2) attendees per provider. Each attendee from the same provider office must register separately.

HPE MyRoom Virtual Classroom Training

DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a "key" to an internet classroom to attend the **Dental Refresher Workshop**. Providers will need to download HPE MyRoom and set up an account in order to attend the virtual classroom training. In addition, participants will also dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this confirmation email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for Internet Virtual Classroom Training)
- Name of Attendee

IMPORTANT NOTICES:

CHA is a smoke-free campus
***** NO SMOKING ALLOWED*****
The use of tobacco products is prohibited on the grounds, sidewalks, delivery areas, and parking lots.
Refreshments will **not** be served.

Inclement Weather

Should inclement weather occur on the date of a workshop, resulting in a cancellation, DXC Technology will post a notice of workshop cancellation at **1-844-225-1164, extension 2154000.**

DIRECTIONS

Connecticut Hospital Association
110 Barnes Road, Wallingford, CT 06492 (203)265-7611

- **1-91 NORTHBOUND**: Take Exit 15. At the end of the Exit ramp, turn LEFT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *7th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.

- **I-91 SOUTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn RIGHT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *6th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.

- **Wilbur Cross (Route 15) NORTHBOUND:** Take Exit 66. At the end of the Exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *4th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

- **Wilbur Cross (Route 15) SOUTHBOUND:** Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

- **I-84 EASTBOUND:** Take Exit 27. Proceed onto Route 691 East. Follow to the WILBUR CROSS PARKWAY SOUTHBOUND. Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

*IMPORTANT ~ Traffic light count includes light at the end of ramp