interChange Provider Important Message

Attention All Public Health Registered Dental Hygienists: Updates to the Caries Risk Assessment Tool and New Caries Risk Assessment Web-based Training

Please be advised effective March 1, 2023, Public Health Registered Dental Hygienists who conduct Caries Risk Assessments in public health settings should use the updated CT Dental Health Partnership (CTDHP) Caries Risk Assessment Tool (CRAT) and the CTDHP Parent/Guardian Report form. The updated CRAT has been updated based on feedback from the Registered Dental Hygienist community and can be found at CTDHP. One new question has been added to the tool for subsequent assessments to determine if there are new areas of tooth enamel demineralization since the last assessment.

All Public Health Registered Dental Hygienists are require to complete a web-based training on the updated tool. The Connecticut Oral Health Screening Assessment Tool Training is accessible from Department of Social Services' LearnCenter.

If you have previously taken trainings via the DSSLearn Center and have an assigned username and password, please access the training HERE. If you have forgotten your username and password, please follow the steps to reset your account via the DSS LearnCenter. Please select "Forgot your username/password? Click Here" and follow the prompts.

Once you have entered the DSS LearnCenter landing page you may locate the training by using the search bar in the upper right hand corner of the page or search under OSD Catalog for the title "CT Oral Health Screening Assessment Tool Training".

If you are new to conducting the CRAT, haven't taken trainings via the DSSLearn Center, or have not been assigned a username or password, please email training@ctdhp.com to request the training assignment. Please provide your NPI, verify the setting in which you will be conducting assessing HUSKY Health members and using the CRAT, and length of time working as a Registered Dental Hygienist in the email. You will receive an email with your username, temporary password, and instructions on how to access the training within 5 business days of your request from CTDHP staff.



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Providers may refer to Provider Bulletin PB14-71 effective October 1, 2014, the D0120 Periodic Oral Examination code will no longer be available for use by Public Health Dental Hygienists for children under the age of 21. In lieu of the D0120 code, the following codes will be used:

D0601 Caries Risk Assessment, Low Risk; D0602 Caries Risk Assessment, Moderate Risk; and D0603 Caries Risk Assessment, High Risk.

For training information, please contact the CTDHP Member Service Call Center at 1-855-CT-DENTAL (1-855-283-3682) or email training@ctdhp.com.

For policy related information, please contact Department of Social Services, Division of Health Services, Integrated Care, Dental Unit, DonnaBalaski, D.M.D. at (860) 424-5342 or donna.balaski@ct.gov.

