

# interChange Provider Important Message

## Attention Dental Providers

### Change in the Policy for Reimbursement for the Total Number of Restorations on the Same Tooth

The Department of Social Services (DSS) previously instituted a policy whereby providers are reimbursed for the total number of surfaces restored on a single tooth per one (1) year period **when performed by the same provider**. For example, a provider is paid for restoration on surfaces Lingual and Mesial (LM) on tooth 19. The same provider submits a second claim for the same client within one year from the previous date of service for restoration on surfaces Distal and Occlusal (DO) on the same tooth. The second claim does not pay for a second two surface restoration; instead, the second claim pays the difference between the four surface restoration and the previously paid two surface restoration and posts the Explanation of Benefit (EOB) code 9992 - Payment Amount Reflects Tooth Surface Pricing at the detail.

Effective July 24, 2018, DSS has made a change to this policy whereby the claims will employ the restoration pricing methodology even when the services are **performed by a different provider**. Providers are reminded to check patient history at the [www.ctdhp.com](http://www.ctdhp.com) Web site before providing any services.