

interChange Provider Important Message

Attention All Providers: Medical Authorization Portal

New functionality has been added to the Medical Authorization Portal. Beginning today, providers have the option to delete draft authorizations from their authorization queue. To delete a draft simply:

- 1) Find the draft you want to delete from your *Draft Authorizations* list
- 2) Click on *Draft* to open the authorization
- 3) Click on *Delete Draft* at the bottom right
- 4) Answer “Yes” to “*Do you want to delete the draft authorization request?*”

As a reminder, authorization portal resources, including a training video and quick reference guide, are available on the HUSKY Health Program website: www.ct.gov/husky → Information for Providers → Prior Authorization → Medical Prior Authorizations.