



# A Connecticut Medical Assistance Program Workshop For Dental Billing Providers

Presented by

**The Department of Social Services (DSS) and Gainwell Technologies**

Are you, or your staff, in need of a refresher in current Connecticut Medical Assistance Program dental policies and claims procedures? This workshop will provide you and your staff with an understanding of recent changes to Dental billing and how claims are processed today. We encourage you and your staff to attend.

**Workshop Topics Will Include:**

• Provider Re-enrollment	• Prior Authorization
• Web Site Review and Claim Submission	• Program Limitations
• Client Eligibility	• Web Claim Submission
• Dental Fee Schedules	• Resources and Questions

Please follow the registration instructions below to register for the workshop of your choice. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us! We look forward to your attendance at one of the workshops noted below.

## WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop dates and times for the Dental Refresher workshops are listed below. The registration links are listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

**Virtual Classroom Training Dates and Times:**

**Thursday, December 14, 2023**      1:00 pm – 4:00 pm  
[www.surveymonkey.com/r/23DRW348](http://www.surveymonkey.com/r/23DRW348)

**Registration Due Date:**

**Monday, December 11, 2023**

**Monday, December 18, 2023**      9:00 am – 12:00 pm  
[www.surveymonkey.com/r/23DRW351](http://www.surveymonkey.com/r/23DRW351)

**Thursday, December 14, 2023**

# HOW TO REGISTER FOR A WORKSHOP

To register for either of the workshops, please click on either of the links on the preceding page.

Please be sure to include all registration information indicated below to ensure timely and accurate attendance registration.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with Gainwell Technologies. If you do not receive a confirmation number, you have not successfully registered for this workshop.

## Virtual Classroom Training

Gainwell Technologies utilizes internet virtual classrooms via Microsoft Teams that allow class participants to attend a workshop without leaving their office. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

**Please supply the following information when registering for a workshop:**

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for Internet Virtual Classroom Training)
- Name of Attendee

## **Inclement Weather**

Should inclement weather occur on the date of a workshop resulting in a cancellation, Gainwell Technologies will post a notice of workshop cancellation at **1-833-700-8959, extension 3154000**