

interChange Provider Important Message

Attention: Durable Medical Equipment (DME) Providers

Auditing around Therapeutic Continuous Glucose Monitors (CGMs) Billed under K0553 and K0554

Effective for dates of service March 1, 2020 and forward, the Department of Social Services (DSS) has added the following procedure codes to the Durable Medical Equipment (DME) fee schedule:

- **K0553** - Supply allowance for therapeutic Continuous Glucose Monitor (CGM), includes all supplies and accessories, one-month supply = one unit of service
- **K0554** - Receiver (monitor)

As part of the supplies and accessories covered under procedure code K0553, DSS will not separately reimburse providers for the following codes when billed in the same calendar month:

A4233	A4234	A4235	A4236	A4244	A4245	A4246	A4247
A4250	A4253	A4255	A4256	A4258	A4259	E0607	E2101

DSS has implemented an audit to prevent the payment of the procedure codes above when billed in the same month as previously submitted CGM procedure code K0553. If one of the procedure codes above has been billed in the same calendar month and prior to the CGM procedure code, the CGM procedure code will NOT be reimbursed. In each scenario, the affected detail procedure code will deny and post Explanation of Benefits (EOB) code 5452 “Therapeutic CGM monthly limitation audit.”

The initial implementation of the audit will be in a post and pay status, which means the audit will post to the claim, but the claim will not be denied for that reason. During this time the audit will post to the claim detail but will not appear on the billing providers Remittance Advice (RA). The transition period will end on April 1, 2020 at which time the audit will begin to deny the affected procedure codes when they are billed in the same calendar month.

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DME providers will be able to log into their secure Web portal account from the www.ctdssmap.com Web site and select Claims > Claim History for Specific Services > Med Surg Supplies and Orthotics to determine if any of the procedure codes affected by this change have been paid to any other DME provider during the calendar month for the date of service entered in the inquiry.

The screenshot shows the web portal interface for the Connecticut Department of Social Services. The header includes the department logo and the date 2/27/2020. A navigation menu contains links for Home, Information, Provider, Trading Partner, Pharmacy Information, Hospital Modernization, Electronic Visit Verification, Claims, Eligibility, Prior Authorization, Hospice, Trade Files, MAPIR, Messages, and Account. The 'Claims' menu is expanded to show 'claim inquiry', 'professional', 'institutional', 'dental', and 'claim history for specific services'. The 'claim history for specific services' page features a search form with fields for Client ID, Inquiry Type, Procedure, and Date of Service. A dropdown menu for 'Procedure' is open, listing options such as Dental Restoration, Eyeglass Vision Services, Denture Services, Orthopedic Shoes, DME - Rent to Purchase, Med Surg Supplies and Orthotics, and Dental Benefit Limit. Search and clear buttons are visible on the right side of the form.