



## Important Message

### Medicaid EHR Incentive Program: Connecticut's Medical Assistance Provider Incentive Repository (MAPIR) System Upgrade on November 17, 2017 and the Associated DownTime Notification

**Purpose of Communication:** To inform providers of MAPIR downtime due to a system upgrade on November 17, 2017.

**Target Audience:** All CT Medicaid providers participating in the EHR Incentive Program.

The Department of Social Services (DSS) would like to inform eligible professionals (EPs) and eligible hospitals (EHs) that due to an upgrade to the Connecticut Medical Assistance Provider Incentive Repository (MAPIR) system, MAPIR will not be available to providers from **Noon on Friday, November 17, 2017** through the end of the day. MAPIR will be available to providers on Saturday, November 18, 2017.

DSS will start accepting attestations for the 2017 Program Year after the MAPIR upgrade has been completed on November 17, 2017.

**Resources:** Any questions? Please contact the EHR Helpdesk at 1-855-313-6638, Monday through Friday from 8:00 am to 5:00 pm EST or email [ctmedicaid-ehr@dxc.com](mailto:ctmedicaid-ehr@dxc.com).

**Key Words for Cataloging:** MAPIR, system upgrade

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Date Posted by DXC Technology: November 13, 2017