

interChange Provider Important Message

Attention Pharmacies: COVID-19 Vaccine Claim ID & Reprocess for HUSKY B Beneficiaries

Gainwell Technologies has identified an issue in the processing of COVID-19 pharmacy claims for HUSKY B beneficiaries where a patient responsibility was incorrectly assigned to the paid claim. The issue is limited to pharmacy claims with dates of service of May 21, 2021 and forward.

The affected claims will be identified and promptly reprocessed to remove the patient responsibility in the near future. Providers are asked not to collect a co-pay from HUSKY B beneficiaries and to refund any co-pays already collected.

As a reminder, at this time, all COVID-19 vaccine in the United States has been purchased by the United States Government for administration exclusively by enrolled providers through the CDC COVID-19 Vaccination Program. Vaccine remains U.S. government property until administered to the vaccination recipient. All organizations and providers participating in the CDC COVID-19 Vaccination Program must administer COVID-19 Vaccine at no out-of-pocket cost to the recipient and may not seek any reimbursement, including through balance billing, from the vaccine recipient.