



A Connecticut Medical Assistance Program Workshop For Connecticut Behavioral Health Clinician Providers

Presented by:

The Department of Social Services (DSS) and DXC Technology

Are you or your staff in need of a refresher about current Connecticut Medical Assistance Program policies and procedures related to behavioral health services? This workshop will discuss tools and resources available to assist Behavioral Health providers. We encourage you and your staff to attend.

Workshop Topics Will Include:

<ul style="list-style-type: none"> • Telemedicine and Audio-Only (Telephonic) Services 	<ul style="list-style-type: none"> • Prior Authorization
<ul style="list-style-type: none"> • Regulations / Policies 	<ul style="list-style-type: none"> • Web Claim Submission / Adjustments
<ul style="list-style-type: none"> • Performing Provider Requirements 	<ul style="list-style-type: none"> • National Correct Coding Initiative (NCCI)
<ul style="list-style-type: none"> • Provider Fee Schedule 	<ul style="list-style-type: none"> • Questions

Please follow the registration instructions below to register for a workshop. Be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us. We look forward to your participation at the workshop!

WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop dates and times for the Behavioral Health Clinicians Refresher workshops are listed below. The registration links are listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

Workshop Locations, Dates and Times:

Registration Due Date:

**HPE MyRoom Virtual Classroom Training
Thursday, April 23, 2020 1:00 pm – 4:00 pm**

Monday, April 20, 2020

<https://www.surveymonkey.com/r/Behavioralhealthrefresherworkshop042320>

**HPE MyRoom Virtual Classroom Training
Wednesday, April 29, 2020 9:00 am – 12:00 pm**

Friday, April 24, 2020

<https://www.surveymonkey.com/r/Behavioralhealthrefresherworkshop042920>

HOW TO REGISTER FOR A WORKSHOP

To register for these workshops, visit the www.ctdssmap.com Web site, go to Publication Page and click on Behavioral Health Clinician Refresher Workshop Invitation. To register, click on the registration link for the workshop you wish to attend.

HPE MyRoom Virtual Classroom Training

DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the **Behavioral Health Clinicians Refresher Workshop**. Providers will need to download HPE MyRoom and set up an account in order to attend the virtual classroom training. In addition, participants will also dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received three (3) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for Internet Virtual Classroom Training)
- Name of Attendee

Inclement Weather

Should inclement weather occur on the date of a workshop, resulting in a cancellation, DXC Technology will post a notice of workshop cancellation at **1-833-700-8959, extension 3154000**