



# A Connecticut Medical Assistance Program Workshop For Connecticut Behavioral Health Clinician Providers

Presented by:

**The Department of Social Services (DSS) and Gainwell Technologies**

Are you or your staff in need of a refresher about current Connecticut Medical Assistance Program policies and procedures related to behavioral health services? This workshop will discuss tools and resources available to assist Behavioral Health providers. We encourage you and your staff to attend.

**Workshop Topics Will Include:**

<ul style="list-style-type: none"> <li>• Telemedicine and Audio-Only (Telephonic) Services</li> </ul>	<ul style="list-style-type: none"> <li>• Prior Authorization</li> </ul>
<ul style="list-style-type: none"> <li>• Regulations / Policies</li> </ul>	<ul style="list-style-type: none"> <li>• Web Claim Submission / Adjustments</li> </ul>
<ul style="list-style-type: none"> <li>• Performing Provider Requirements</li> </ul>	<ul style="list-style-type: none"> <li>• Behavioral Health Attestation</li> </ul>
<ul style="list-style-type: none"> <li>• Provider Fee Schedule</li> </ul>	<ul style="list-style-type: none"> <li>• Questions</li> </ul>

Please follow the registration instructions below to register for a workshop. Be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us. We look forward to your participation at the workshop!

## WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop dates and times for the Behavioral Health Clinicians Refresher workshops are listed below. The registration links are listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

**Workshop Locations, Dates and Times:**

**Registration Due Date:**

Wednesday, October 8th, 2025      9:00 am – 12:00 pm  
<https://www.surveymonkey.com/r/25BHRW281>

Friday, October 3, 2025

Tuesday, October 14th, 2025      9:00 am – 12:00 pm  
<https://www.surveymonkey.com/r/25BHRW28A>

Friday, October 10, 2025

## **Virtual Classroom Training**

Gainwell Technologies utilizes internet virtual classrooms via Microsoft Teams that allow class participants to attend a workshop without leaving their office. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

**Please supply the following information when registering for a workshop:**

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (**Required for Internet Virtual Classroom Training**)
- Name of Attendee